

# Crafers Park 'n' Ride - What we heard summary

As part of the Government's \$19 million commitment to improve transport to support growth in Mount Barker and the Adelaide Hills, the South Australian Government has committed \$6 million to deliver additional parking at the Crafers Park 'n' Ride.

Park 'n' Ride facilities offer customers a place to park their car or bike, and transfer to public transport to complete their journey. These facilities reduce the reliance on private vehicle trips and subsequently reduce congestion, and environmental impacts.

## Community Engagement

Community engagement is an important part of the planning, design and delivery stages of the project.

In late June 2023, we released a concept design for the upgrade of the Crafers Park 'n' Ride. This design showed an expansion to be built to the southeast of the existing facility. It included 85 new car parking spaces, including two accessible bays and motorcycle parking.

The community were encouraged to provide feedback on the concept design until mid- August 2023.

The opportunity to provide feedback was promoted through:

- a project fact sheet that was delivered to residents, businesses and landowners near the Crafers Park 'n' Ride and to people who had subscribed for project updates via email;
- posters that were installed at the Crafers Park 'n' Ride, as well as stop 24A and stop 24;
- the project website [www.dit.sa.gov.au/crafers](http://www.dit.sa.gov.au/crafers); and
- project flyers that were distributed by staff at the Park 'n' Ride.

## Engagement Snapshot

A range of activities were undertaken to seek feedback on the concept design:

- project team members visited the Park 'n' Ride on several occasions during the engagement period to hear from users of the existing facility;
- meetings were held with key stakeholders;
- an online survey was made available; and
- people were encouraged to call or email feedback and enquiries.

## Thank you to all members of the community who provided their feedback.

### Feedback received

During the engagement period:

- 205 people were directly engaged by staff onsite;
- 48 responses were received via the online survey; and
- 6 email enquiries were received via email.

## What We Heard

Key themes raised during the engagement period included:

- a preference for additional parking, beyond the proposed additional 85 car parks;
- lighting in the new facility was considered important for user safety when walking across the bridge;
- the importance of minimising the impact to trees as much as possible was reinforced, and a preference for tree planting offsets to utilise native species;
- requests for secure bike parking to be included in the new facility;
- some local residents expressed a preference for the Park 'n' Ride facility to be in another township; and
- a range of traffic considerations including:
  - existing traffic congestion at the roundabout (specifically traffic backing up along Waverley Ridge Road from the roundabout) which may make entry into the Park 'n' Ride difficult
  - concerns about exiting the Park 'n' Ride onto the South Eastern Freeway off ramp.

## Next Steps

Feedback is currently being considered to inform the final design.

Ongoing discussions with the Adelaide Hills Council about landscaping will also continue.

We look forward to providing further project updates throughout the life of the project to share how the design has progressed and provide more information about construction staging and timings.

For more information, or to register for updates, please call 1300 794 880, email [DIT.Engagement@sa.gov.au](mailto:DIT.Engagement@sa.gov.au) or visit [dit.sa.gov.au/crafers](http://dit.sa.gov.au/crafers)