



Community Consultation Report

River Torrens to Darlington (T2D) Project Design Review

July 2023



Acknowledging the past and present

We respectfully acknowledge the Kurna Peoples as the Traditional Custodians of the River Torrens to Darlington (T2D) Project area and recognise their continuing connection to land and waters.

We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

The T2D Project area is now part of a built-up urban environment but this was not always the case. The Adelaide landscape and its features remain important to the Kurna Peoples today.

The T2D Project team are committed to protecting Kurna heritage and cultural values and continues to work with Kurna Yerta Aboriginal Corporation to ensure these values are upheld throughout the project.



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ARTIST'S IMPRESSION

About the project

The River Torrens to Darlington (T2D) Project is one of the biggest infrastructure projects in the state's history.

Set to unlock Adelaide's traffic network, the T2D Project is the final 10.5km section of the North-South Corridor creating an improved and safer user experience, shaping Adelaide's future growth, stimulating business opportunities, and providing greener, connected communities.

Using a combination of tunnels, lowered and surface-level motorway, as well as overpasses and underpasses at key intersections, the T2D Project will complete the North-South Corridor creating 78km of non-stop, traffic light-free motorway between Gawler and Old Noarlunga.

About the project review

The T2D Project is a once-in-a-generation project, and it is critical that we get the design right to provide the best possible outcomes. Key elements of the T2D Project were reviewed in 2022 in response to a range of factors including community feedback on key parts of the design that were released in late 2021. The review considered:



Project design

Particularly the elevated structures at Anzac Highway and next to Brickworks Marketplace, major intersections, connectivity to and from the motorway and the length of the tunnels.



Off-corridor upgrades and scope

To ensure the broader traffic network will function effectively during construction and when the motorway is open.



Early works and technical investigations

To ensure enabling works take place on time.



Procurement approach

To maximise opportunities for South Australians and promote competition throughout the wider industry.



Project schedule

To define a clear program for delivery that matches market readiness.



Land acquisition

Confirming requirements for land acquisition based on project design and construction requirements, and taking a flexible approach.



Engagement

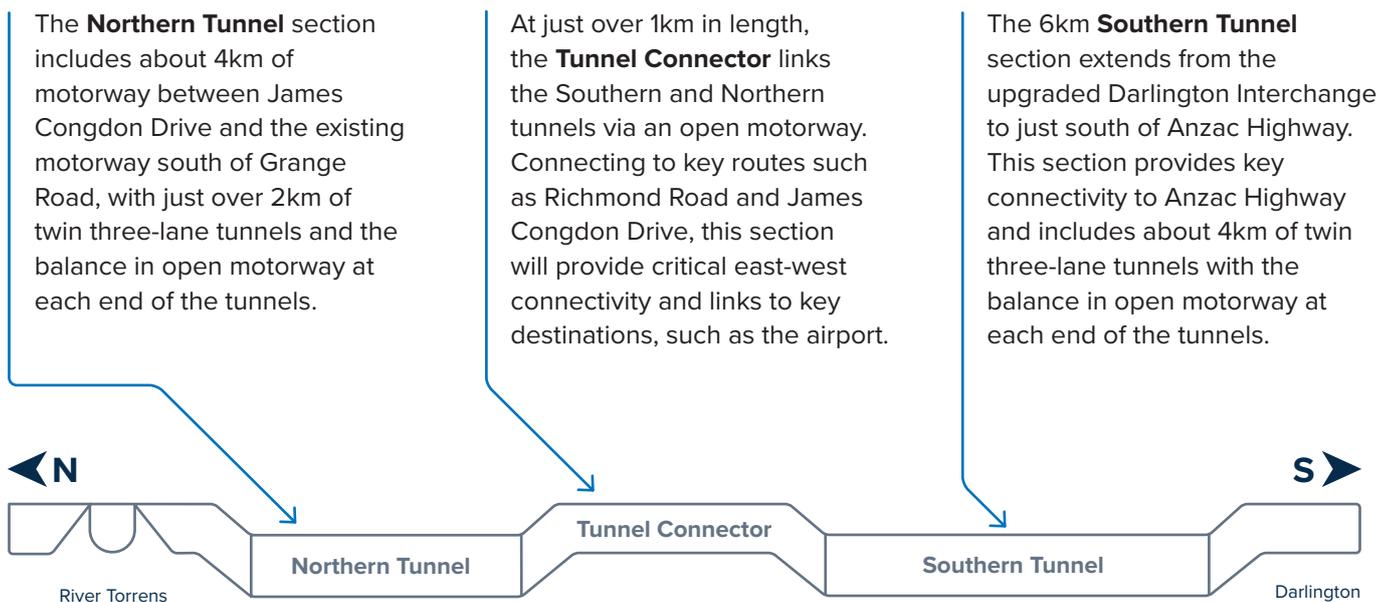
Incorporating lessons learned from previous activities to ensure open and meaningful engagement with stakeholders and the community.

Project design changes

The project review resulted in key design changes that address congestion problems, respond to community feedback, ensure necessary connectivity to the arterial road network, and create exceptional journeys that connect people to jobs, industry and destinations.

The revised design will reduce congestion on parallel routes such as Goodwood Road and Marion Road, while allowing improved access to east-west connector routes, facilitating swifter and easier passage to the airport, Port Adelaide and the CBD.

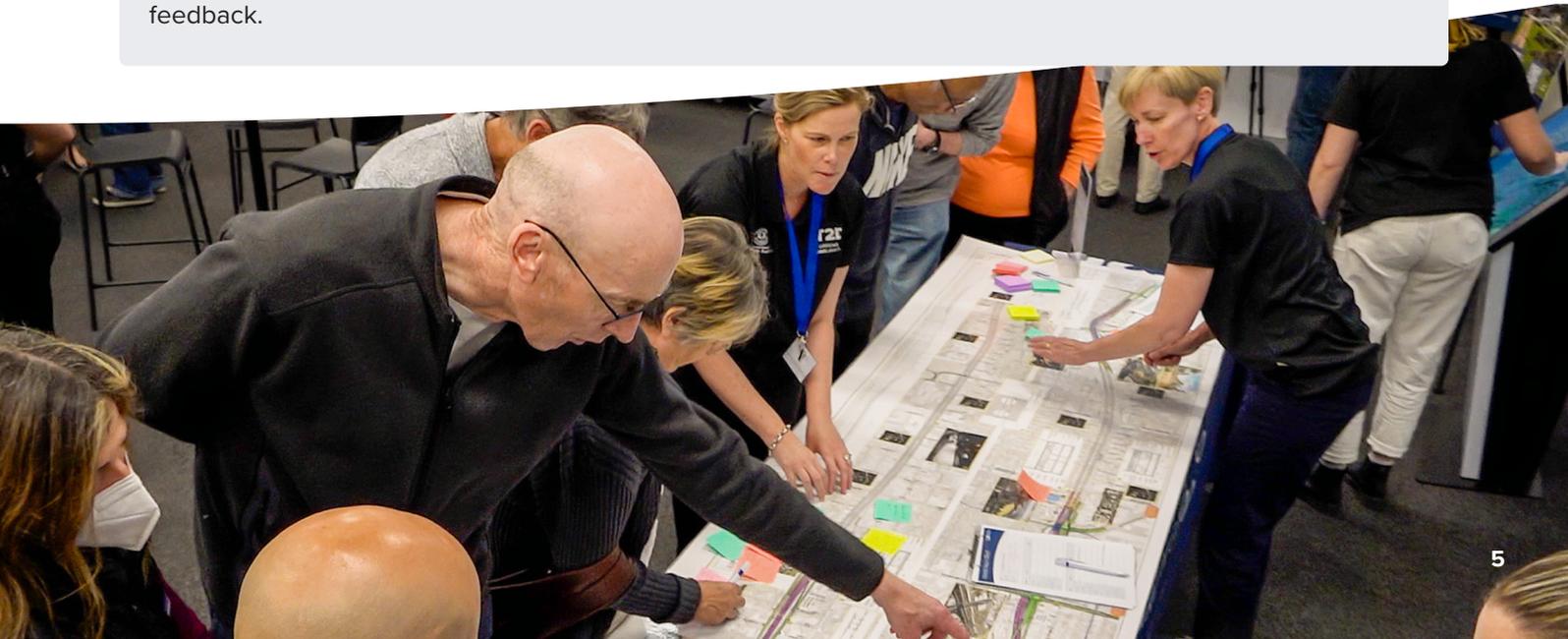
The project includes the following key areas:



An extensive engagement campaign was undertaken from mid-December 2022 to consult with the community regarding the project design changes and seek feedback to progress the detailed design.

These changes to the design were made in response to previous community feedback, however there is still more work to do before the detailed design is complete.

The feedback you have shared with us will also be provided to prospective contractors as part of the tender process so that they can consider and potentially identify further design enhancements in response to your feedback.



Engagement approach and activities

In December 2022, we embarked on a significant engagement campaign to update the community and stakeholders on the T2D Project review and to seek their feedback on the project design changes.

The formal community engagement campaign commenced on 15 December 2022 and ran for an extended consultation period through to the end of February 2023.

During the engagement campaign, we used a broad range of tools to engage widely including:

- **letterbox drop** to 25,000 residents, businesses, and stakeholders along the T2D Project transport corridor providing an overview of the changes and inviting feedback on the project design
- four **Electronic Direct Mails** (EDMs) delivered to 35,826 people who have registered to receive project information
- **online survey and interactive map** inviting feedback on the project design
- **1300 telephone line** for dedicated T2D Project enquiries.
- **T2D@sa.gov.au** for dedicated T2D Project enquiries.

Face-to-face opportunities for the community, businesses, and key stakeholders to meet with the project team included:

- eleven **Community Information Sessions** (6 Southern and 5 Northern) held during February 2023 providing up-to-date information about the project design changes and seeking community feedback
- two **Community Information Centres** (2 locations – Northern hub at Torrensville, Southern hub at Clovelly Park) providing a local presence that is easily accessible for the community and local stakeholders to drop in and gain a better understanding of the project, including digital assets and virtual reality tools
- four **Shopping Centre Kiosks** (Castle Plaza, Westfield Marion, Churchill Centre and Kurralta Central) providing a local presence and up-to-date information about the project
- **meetings** with interested/impacted residents, businesses, local council and industry briefings to provide up-to-date information and seek verbal feedback.

New and revised engagement tools and collateral were launched during the engagement campaign to help inform the community about the project review, the design changes, and invite feedback about the project. This included fact sheets, artist impressions and animation of the design changes, a new T2D Project website, re-launched social media platforms and an online interactive map.



Activities snapshot

25,000 letterbox drops
 residents
businesses
stakeholders

242 telephone enquiries


Face-to-face

5,177 face to face interactions


3,917 shopping centre pop-up visitors


982 information hub visitors


255 attendees


11 community information sessions

23 stakeholders meetings


Online survey

1,198 submissions


68% felt positive or very positive towards the project


48% felt more positive due to the design changes


Digital and social media

168 Social Pinpoint comments


102,826 website visitors


4 EDMs


35,826 people

704,007 social media impressions
122 posts + **7** ads
 

Consultation outcomes

Community sentiment

We heard from local communities about their attitudes towards the T2D Project and how they felt the changes would affect their local neighbourhoods. We frequently heard feedback about the following:



An overall sense of optimism towards the project

Generally people were optimistic and supportive of the project.



A strong desire to see major construction commence

There was a strong desire from the community about seeing major construction commence to finalise the North-South Corridor.



Satisfaction that views had been heard

Many people expressed relief that their views had been heard about the negative impacts of the previous design, particularly the visual impact of elevated structures and the impacts on local areas of significance such as King's Reserve and Hindmarsh Cemetery.



Overall support for the project design changes

Many people were supportive of the design changes and felt more positive about the project as a result of the changes proposed.



A keen interest to hear more about access to public transport

Many people were keen to hear more about public transport, including how the local community will be able to access public transport safely, during and post-construction, and whether there will be public transport route changes on project completion.



A keen interest to hear more about tunnel safety

People wanted to know more about the safety of the tunnels including traffic management to tunnel entry and exit points.



Strong desire to find a suitable location for the Thebarton Community Centre

We heard that the community valued Thebarton Community Centre as an important community asset and were keen to learn more about a suitable alternative for it.



A keen interest to hear more about east-west pedestrian and cycle access

People wanted to know that east-west connectivity would be maintained, and they were keen to hear more about pedestrian and cycle access and safety.



The importance of local road access and connectivity during construction and project completion

Many people felt that effective local area traffic management during construction was critical to minimise the impact on their daily commute. Many were keen to learn more about impacts on the local road network during construction and on project completion.



The importance of urban greening

Many people were keen to hear more about environmental impacts and learn about plans for urban greening to replace trees and open space lost during construction.

Face-to-face interactions

Community information sessions

Over 250 people attended eleven community information sessions to learn more about the changes to the T2D Project design:

- 116 people attended six southern sessions held on 4th and 7th February 2023
- 139 people attended five northern sessions held on 9th and 11th February 2023

Roll plot maps of the project area were available for the community to provide written feedback and comments on during the sessions. Many of the comments related to:

- how east-west connectivity will be maintained for people driving, walking, cycling (including maintaining connectivity to the shared pathway/ Westside Bikeway) and catching public transport
- the omission of Cross Road / Emerson Crossing train line from the overall project design was considered to be a missed opportunity to improve this section of the road
- how traffic will be managed across the broader network, both during and post construction
- what noise and vibration impacts will be experienced and how noise will be managed during construction
- what stage landscaping and greening of the corridor will commence.

Community information hubs

Almost 1,000 people attended the community information hubs set up at the Brickworks (Northern hub) and Clovelly Park (Southern hub).

Most people that visited our community hubs felt positive or neutral towards the project. The most frequent issues people wanted to hear more about related to:

- design and construction – noise impact and management, and air pollution
- east-west connectivity – access to and from local shops, public transport and exit points from the Northern section to the CBD
- environmental impacts – removal of trees and urban greening.

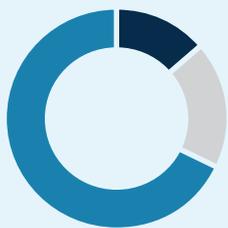


Online survey

An online survey was developed inviting the community to share feedback on a series of questions relating to their attitude towards the project, the design changes, and what they felt was most important to hear about as the project progresses.

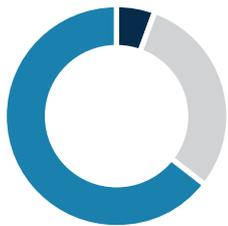
Almost 1,200 people responded to the survey between mid-December 2022 and the end of February 2023. Most respondents identified themselves as residential property owners and road users. A smaller number were business owners or tenants.

The survey results indicated that:



Overall feeling about the project

- 68% positive/very positive
- 18.5% neutral
- 13.5% negative/very negative



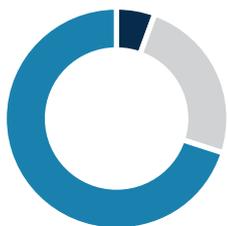
Attitude towards Northern Tunnel, Northern Portal

- 58% positive
- 37% neutral
- 5% negative



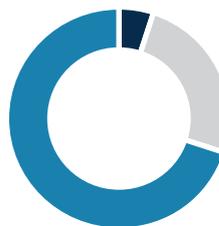
Change in attitude because of the design changes

- 48% more positive
- 40% remained the same
- 12% more concerned



Attitude towards James Congdon Drive connection

- 70% positive
- 24.5% neutral
- 5.5% negative



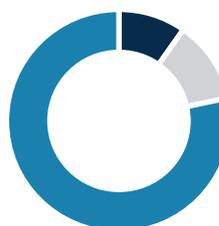
Information on the outcomes of the review

- 70% useful
- 25% neutral
- 5% not useful



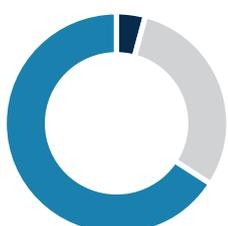
Attitude towards Anzac Highway changes

- 62% positive
- 27% neutral
- 11% negative



Preferred method of future project communications

- 66% by email
- 10% via website
- 8% via Facebook



Attitude towards the Southern Tunnel, Southern Portal

- 66% positive
- 30% neutral
- 4% negative



Topics people felt were most important to hear about going forward

- 74% traffic management
- 68.5% construction
- 68% local vehicle, cycling and pedestrian access

Telephone enquiries

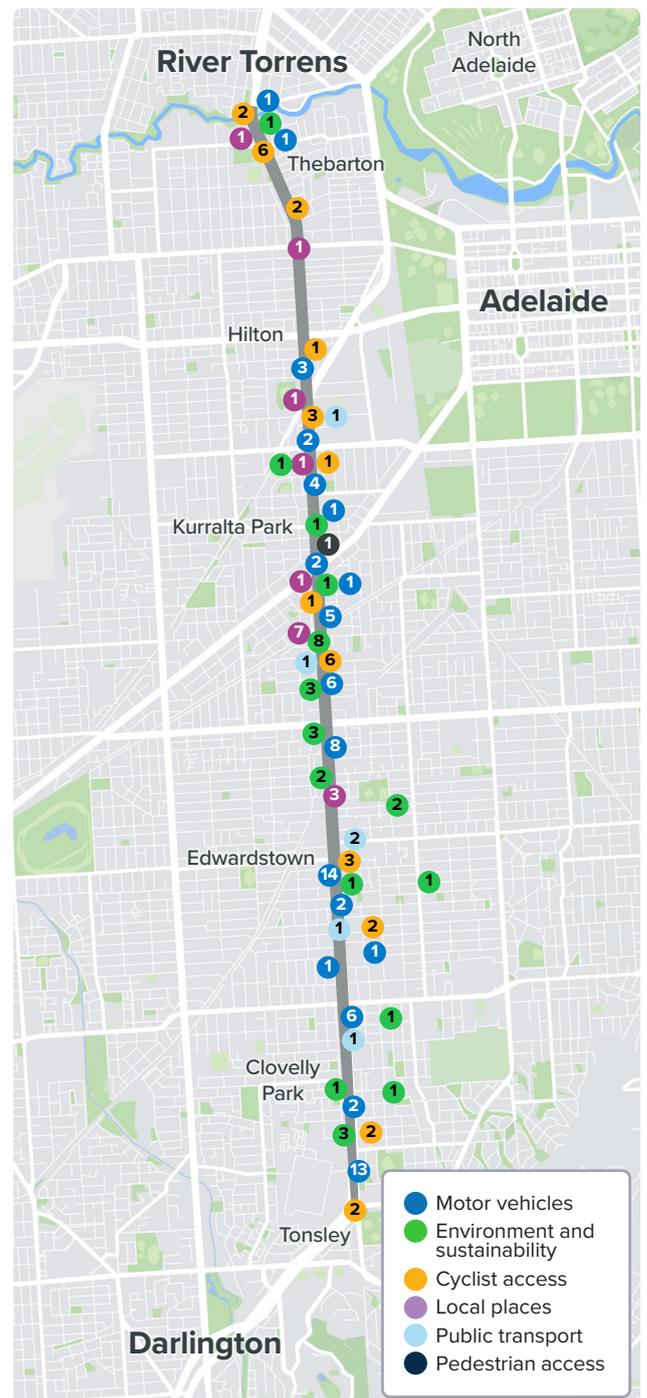
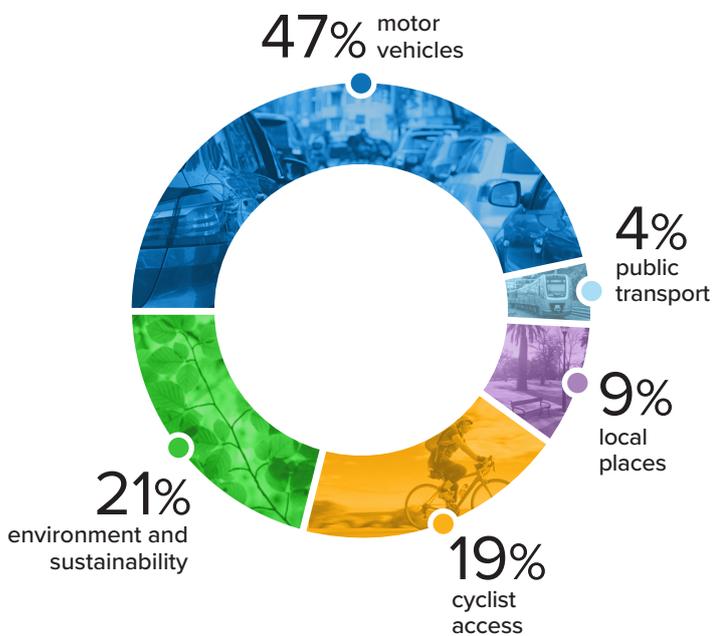
We responded to 242 telephone enquiries from the community and stakeholders about the T2D Project during the engagement campaign. The most common issues related to construction, specifically road access during construction, noise, dust and vibration concerns from the tunnel boring machine.

Interactive map



An interactive map was created via Social Pinpoint inviting the community and stakeholders to provide specific comments along the T2D Project area.

3,546 people accessed Social Pinpoint between December 2022 and February 2023 leaving 168 comments on the map relating to the following issues:





What happens next?

The information shared with us during this stage of engagement will be considered and fed into ongoing design work.

As part of the design process, further technical information and assessments are being developed on a range of topics. These assessments cover a range of topics such as environment, construction impacts, traffic management and local connectivity.

The outcomes of these assessments, as well as proposed measures to mitigate the expected social and environmental impacts of the T2D Project, will be outlined in a document called a Project Assessment Report (PAR).

The PAR will be a publicly accessible report.

We will be providing more information on the PAR prior to its release. This document will be publicly available for feedback in the second half of 2023.

As this work is completed, we will further engage with the community on these important elements.

Stay informed

For more information

If you have a question or require hard copies of the design review information or survey, please contact us:

 1300 951 145

 T2D@sa.gov.au

 dit.sa.gov.au/T2D

Meet with the team face-to-face

Visit the T2D Project website for opening times and how to make an appointment to meet the team.

 **Community Information Centre (southern)**
1194 South Road, Clovelly Park

 **Community Information Centre pop-up (northern)**
Brickworks Marketplace, Shop 24, Corner of South Road and Ashwin Parade, Torrensville

A new Community Information Centre is expected to open later this year. We look forward to welcoming you to a new location soon.

We speak your language



Call the Interpreting and Translating Centre on:  1800 280 203