# DPTI's commitment to working with small businesses

The Department of Planning, Transport and Infrastructure (DPTI) is committed to working with small businesses to minimise impacts resulting from project construction activities.

## How we work together with small businesses:

DPTI's community engagement personnel will contact identified businesses early in the project planning phase to identify and discuss project impacts, needs and requirements of the business including;

- changes to amenity (noise, dust and vibration);
- notification requirements around road closures and changes to traffic conditions;
- visibility impacts to business as a result of construction activities;
- business requirements;
- construction program; and
- project contact details.

Businesses are encouraged to raise any further concerns through the DPTI project Community Engagement team.

### DPTI's commitment to small businesses:

A communication strategy will be developed at the commencement of the project with input from business owners to determine the approach throughout construction.

DPTI will liaise regularly with businesses throughout the project and provide timely information as relevant to the business.

DPTI will provide appropriate support measures e.g: promotion, signage to help promote a positive outcome for all businesses during construction.

DPTI will appoint a contact person for the duration of the project to ensure consistency.

A small business adviser may be provided based on business impact during construction which will be determined by the project team.

#### **Contact Details:**

Call: 1300 794 880 Email: <u>dpti.communityrelations@sa.gov.au</u> Visit: www.dpti.sa.gov.au

#### Additional Resources: Small Business Commissioner: <u>www.sasbc.sa.gov.au</u>



Government of South Australia

Department of Planning, Transport and Infrastructure