

AGFMA – COVID-19 Restrictions

Bulletin 9

AGFMA provides updates to Facilities Management Governance Group (FMGG) Members and Agency Representatives on the COVID-19 Pandemic, as it relates to the Facilities Management (FM) Services.

Service Delivery Impacts

With the announcement of a seven-day lockdown effective from 1800h Tuesday 20 July 2021, the following changes to the Across Government Facilities Management Arrangements will be implemented:

Breakdown Maintenance - Priority responses

Only Priority 1 (P1) and Priority 2 (P2) work orders will be responded by the FM Service Providers. P1 & P2 for critical breakdown or safety related works on designated locations.

Existing Priority 3 (P3) work orders raised in FAMIS will be triaged by the FM Service Provider and Agency.

Agencies are encouraged to defer raising any P3 to P5 requests until after the lockdown.

Preventative Maintenance

All Preventative Maintenance will cease during the period, with the exception of critical essential services.

Agencies delivering essential services will give direction to the FM Service Providers regarding Preventative Maintenance.

Construction Works

All construction works including Small Construction Works, Minor Works and Replacement Refurbishment will cease, noting any exception of declaration issued through a State Directive.

AGFMA Hotline

The AGFMA Hotline will operate.

AGFMA Business Systems

AGFMA Service Desk will operate. Contact 8343 2850 or email: DIT.AGFMAServiceDesk@sa.gov.au

Further information

If you require more information please contact your Agency Advocate.

https://www.dpti.sa.gov.au/facilities_management/contact_us

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