

An update on your property

The Office of the Valuer-General and Land Services SA have been aided by The State Recovery Unit and Kangaroo Island Council to identify where people have experienced loss to their property as a result of the bush fire on the island. This enables us to make adjustments to your property value where appropriate.

Those updated values have been communicated to the relevant Rating and Taxation entities for them to consider for application to the current rating year, taking effect from the date of the fire.

Values for the 2020-21 financial year will be amended to take into consideration the effect of the bushfires to the individual properties as well as the property market across the island.

If you have any queries in relation to the valuation of your property, please phone the Land Services SA call centre on **08 8423 5000 (country callers 1800 648 176)** or get in touch via:

Email:

customersupport@landservices.com.au

Postal enquiry:

Land Services SA, GPO Box 543, Adelaide SA 5001

Online enquiry form:

<https://landservices.com.au/contact-us>

Fax:

08 8423 5090

On behalf of Kangaroo Island Council

We wish to acknowledge the hardships and challenges that many residents and ratepayers may be facing during this difficult time and we advise that your Council is working tirelessly to provide as much support as necessary to assist our community to fully recover.



What happens if you are experiencing financial hardship?

We understand that given the current extraordinary circumstances, some ratepayers will have difficulty paying their Council rates.

If you are experiencing financial hardship and anticipate difficulty paying this rate installment notice, Council will work with you to make alternative arrangements.

Please contact Council on **8553 4500** to discuss

All calls will be treated in absolute confidence.