

PLANNED SYSTEM ENHANCEMENTS

As of 2 April 2024

The following PlanSA system enhancements are planned for completion in the future.

Project	Description	Category
Accreditation management	Improve the system to manage complaints, accreditations, auditing and payment processes.	User experience
Appeals process	Improvements and updates to the appeals process.	User experience
Building consent simplifications	Improve the building consent process from verification to assessment, layout of the assessment information page and domestic developments.	User experience
Building Notifications API	Create a generic Building Notification API that can be used by external third-party systems to submit building notifications.	User experience
DALite improvements – building notifications	Ability to submit building notifications through DALite.	User experience
DALite improvements – search functionality	Allow users to be able to generate reports and improved search functionality within DALite.	User experience
DALite improvements – section 7	Allow users to be able to download Section 7 Data Extracts.	User experience
Dashboard - improvements (Part 5)	Improve the DAP system's Certificate of Occupancy dashboard to enable users to better manage their workloads.	User experience
Design Standards	Updates to the DAP system to incorporate processes to accommodate future Design Standards.	User experience
Schedule 8 document management in verification	Streamline requests for mandatory documentation in verification by developing a checklist of required documentation.	User experience
Self-Serve User Errors	Enable specific users to rectify errors after approval from the relevant authority.	User experience
Verification process	Improvements and updates to the verification process.	User experience

Project	Description	Category
Inspection timeframes	Add clocks to inspections.	Regulatory compliance
KPI Dashboard on the PlanSA portal	A publicly accessible, interactive, and visual representation of the planning system's key performance indicators (KPI).	Regulatory compliance
Lapsing applications	Create process to be able to lapse applications where at least 1 year has passed since the date the applications were lodged and appropriate notice has been provided to the applicant.	Regulatory compliance
Archiving solution	Investigate a solution for archiving data and documents. Migrate document management capability to managed storage solution.	System stability
Database migration	Preproduction and Production database migration.	System stability

An updated list of planned enhancements will be published in Q3 2024.