Government of South Australia
Department for Infrastructure and Transport

AGFMA • FACT SHEET

ICT Security

Audience

☑ Participating Agencies   ☑ AGFMA FMSP   ☑ Contractors

Purpose

This Fact Sheet provides information regarding the Information and Communications Technology (ICT) requirements and security provisions required under the FMSP's contract, as the government appointed Facilities Management Service Provider (FMSP), since 1 December 2021.

What are the ICT Requirements and Security Provisions?

The Department of the Premier and Cabinet (DPC) delivers technology, cyber security and digital leadership for the Government of South Australia. They assist agencies by providing ICT, digital and security policies, guidelines and standards.

The South Australian Cyber Security Framework (SACSF) is a cabinet approved, whole of government approach that applies to South Australian Government public sector agencies and it also applies to suppliers to the South Australian Government and non-government personnel that provide services to government agencies.

The FMSP must ensure that in performing the Services no part of the Data is corrupted, deleted or subjected to unauthorised access or use and that no errors are introduced into the Data. It also must ensure its third party suppliers including Contractors, comply with all policies and procedures of the AGFMA in relation to the use and protection of the Data, including the requirements of the SACSF.

Data Classification

The Department for Infrastructure and Transport has classified the data contained within the FMSP's Panorama system as OFFICIAL and OFFICIAL: Sensitive under the South Australian Information Classification System.

The FMSP is committed to securing the sensitive data and information they own and that they hold on behalf of their clients. The FMSP comply with all the data, system and security related requirements of the Australian Privacy Principles (APPs) contained in Schedule 1 of the Privacy Act (1988) and Privacy Amendment (2012).

The FMSP's customer portal is connected to a mature SAP Enterprise Asset Management system of records back end, which is provided as a managed Cloud service hosted in Australia in a Tier 1 Data Centre.

For More Information

Contact the AGFMA Directorate - DIT.AGFMASC@sa.gov.au