

AGFMA – COVID-19

Bulletin 6

AGFMA provides updates to Facilities Management Governance Group (FMGG) Members and Agency Representatives on the COVID-19 Pandemic relating to the Parafield Cluster, as it relates to the Facilities Management (FM) Services.

Below is an update on the recent changes since the last Bulletin:

Service Delivery Impacts

With the announcement of a lockdown effective from midnight Thursday 19 November until midnight Tuesday 24 November 2020 the following changes to the Across Government Facilities Management Arrangements will be implemented:

Breakdown Maintenance - Priority responses

Only Priority 1 (P1) and Priority 2 (P2) work orders will be responded by the FM Service Providers. P1 & P2 for critical breakdown or safety related works on designated locations.

Existing Priority 3 (P3) work orders raised in FAMIS will be triaged by the FM Service Provider and Agency.

Agencies are encouraged to defer raising any P3 to P5 requests until after the lockdown.

Preventative Maintenance

All Preventative Maintenance will cease during the period, with the exception of essential services.

Agencies delivering essential services will give direction to the FM Service Providers regarding Preventative Maintenance.

Construction Works

All construction works including Small Construction Works, Minor Works and Replacement Refurbishment will cease. With exception of declaration issued by State Directive.

AGFMA Hotline

All calls will be diverted to the FM Service Providers. Work orders should be logged via FAMIS. Email or faxes to the AGFMA Hotline will not be actioned.

AGFMA Business Systems

AGFMA Service Desk will operate. Contact 8343 2850 or email: DIT.AGFMAServiceDesk@sa.gov.au

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Updated Site Entry Form – COVID -19

Cluster Management

The Site Access Entry Form has been updated to include questions relating to the current Parafield Cluster alerts to assist Agencies in managing the potential site risks.

SA Health provided contact tracing updates regularly. Alerts can be accessed via [SA Health Contact Tracing](#).

Agencies should keep up to date with these alerts and are supplementary to the Site Entry Form – COVID-19.

The revised [Site Entry Form – COVID-19](#) should be distributed to your network for implementation within your existing site induction processes.

Further updates of the Site Entry Form – COVID-19 may be issued as State Emergency Directives are announced.

Further information

If you require more information contact your Agency Advocate.

https://www.dpti.sa.gov.au/facilities_management/contact_us