



Park 'n' Ride facility at Torrens Park

What We Heard Report

A new Park 'n' Ride facility will be built at the Torrens Park railway station

The State Government has committed \$7 million to deliver the project, which will improve access to public transport and enhance the overall experience for station users.

Following planning and investigations to build a Park 'n' Ride facility at the Torrens Park Railway Station, a concept design was developed. The proposed facility includes approximately 38 parking spaces, accessible parking, bicycle storage, lighting, landscaping and improved station access.

We invited the community to share their feedback on the concept design to help inform the next stage of the project. This consultation provided an opportunity for local residents, businesses, station users and the wider community to share their views, experiences and ideas.

This report provides a summary of what we heard during consultation and how community feedback will help inform the ongoing development of the project.



Increased public transport patronage



Safer and more accessible journeys



Supports sustainable transport choices and future population growth in the local community

How we engaged

During the consultation period, we engaged directly with the community via an online survey and at two community drop-in sessions held at the Mitcham Community Centre on Wednesday 26 August and Sunday 30 August 2026.

To help inform local residents, businesses and rail users about the proposed Park 'n' Ride facility at Torrens Park railway station, we distributed project information flyers to nearby properties and stakeholders within the project area.

We promoted the online survey and drop-in sessions through our website and social media channels. Community members who attended the drop-in sessions had the opportunity to speak with the project team, ask questions and learn more about the proposal.

Signage promoting the community information sessions and online survey was also displayed at Torrens Park and Mitcham railway stations to help raise awareness among rail users about the project.

These communication activities helped raise awareness of the consultation period and ensured the local community was informed and had a range of opportunities to participate.

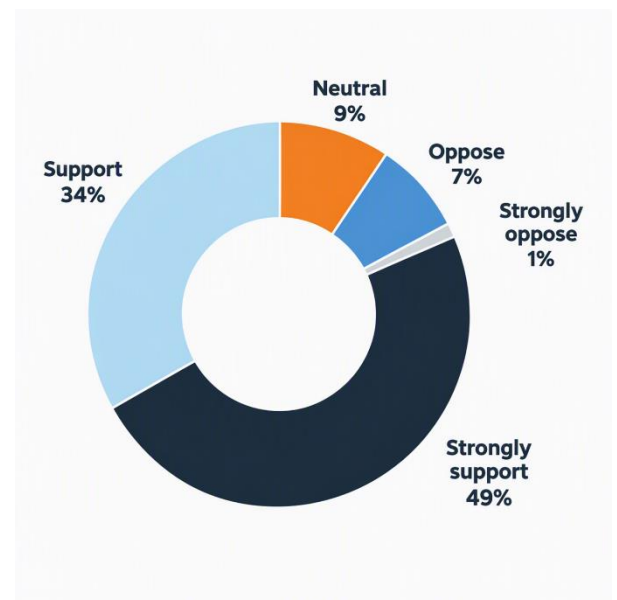


Overall feedback

Community feedback showed strong support for the proposed Park 'n' Ride facility at Torrens Park. Many respondents welcomed the additional parking and the proposal to improve access to public transport.

Respondents recognised the benefits of reducing parking pressure on nearby residential streets and providing an alternative to the heavily used Mitcham Park 'n' Ride. Many described the proposal as a positive addition to the area and a long-awaited improvement for local commuters.

While support for the project was strong, community members also provided suggestions to improve the design. The most common topics raised related to traffic access, safety, accessibility and opportunities to enhance the overall station experience.



Overall, how supportive are you of the proposed Park 'n' Ride

Key feedback themes

Support for improved public transport access

Many respondents viewed the proposal as a positive investment in public transport infrastructure.

Community members said the additional parking would make it easier to access train services, particularly when nearby stations are full. Many also felt the project could encourage more people to use public transport and reduce car trips into the city.

Traffic access and parking movements

Traffic access was one of the most frequently discussed topics during consultation.

Many respondents raised concerns about the proposed left-in/left-out access arrangement and questioned how motorists travelling from Blythewood Road and surrounding areas would access the facility.

Common concerns included the potential for additional U-turns, increased traffic on local streets and impacts on the Belair Road and Blythewood Road intersection. Several respondents suggested investigating alternative access options, including the use of existing traffic signals to provide more direct access.

While respondents generally supported the additional parking, many emphasised the importance of ensuring access arrangements are safe, convenient and work well with local traffic conditions.

Some concern was raised about increased parking on residential streets due to limited car parking capacity. Requests for revised parking controls by the City of Mitcham were suggested.

Requests were made for additional accessible parking bays and motorcycle parking, as well as an area for pick-up/drop-off in lieu of parking.

Accessibility, walking, cycling and station experience

Several respondents raised concerns about the existing underpass, noting that it can be difficult to navigate for cyclists, wheelchair users and parents with prams. Suggestions included improving access through the underpass, removing barriers to movement and strengthening walking and cycling connections to the station.

Community members also supported secure bicycle storage and other improvements that would make it easier and safer to access the station by walking, cycling and public transport.

Lighting, safety and security

Safety was an important consideration for many respondents. Community members welcomed the proposed lighting and CCTV, noting these features would help improve personal safety, particularly during early morning and evening travel periods.

Respondents also highlighted opportunities to improve lighting, visibility and security throughout the station precinct, including on the platform, in the pedestrian underpass and along pedestrian routes, to create an environment that feels safe, comfortable and easy to navigate.

Landscaping, urban design and environmental outcomes

Many respondents welcomed the opportunity to improve the appearance of the site and transform an underutilised area into a more attractive station precinct. Community members also encouraged the retention of existing mature trees where possible.

Suggestions included incorporating environmentally sustainable features such as solar panels, electric vehicle charging infrastructure and additional landscaping to further enhance the site's amenity and environmental outcomes.

Additional Suggestions

Respondents also provided a range of suggestions to further improve the station precinct. Common ideas included better connections between bus and train services, real-time parking availability signage, clearer wayfinding and directional signage, and small-scale amenities such as a coffee kiosk or café.

Some respondents suggested further improvements to passenger comfort, including additional seating, shelters and accessibility upgrades.

A smaller number of respondents suggested alternative uses for the site, including housing, community facilities or mixed-use development. While these views were acknowledged, they represented a smaller proportion of feedback than those supporting the proposed Park 'n' Ride facility.

What we heard

Community feedback showed strong support for the proposed Park 'n' Ride facility at Torrens Park.

Respondents recognised the benefits of additional commuter parking, improved access to public transport and reduced parking pressure on nearby streets and stations.

The most common issues raised related to traffic access, safety, accessibility and opportunities to improve the station environment. Many respondents highlighted the importance of creating a station precinct that is safe, accessible and easy to use for people travelling by train, walking and cycling.

Community members also supported improvements such as better lighting, secure bicycle storage, enhanced public transport connections, landscaping, solar panels and electric vehicle charging infrastructure.

The feedback received has provided valuable insight into local priorities and will help inform the ongoing development of the project.

Next steps

All feedback received during the consultation period has been reviewed and provided to the project team for consideration. Community feedback will help inform the ongoing development and delivery of the Park 'n' Ride facility at Torrens Park project.

A number of matters raised by the community related to station accessibility, pedestrian and cyclist connections, traffic movements, safety and broader transport network considerations. While some of these matters are outside the direct scope of the Park 'n' Ride project, the project team is working with relevant stakeholders and transport planning teams to discuss the issues raised and identify opportunities for future improvements. Community feedback will continue to be considered as the project progresses.

More information

If you have any queries or would like to register for project updates, please:

- Call us on 1300 794 880
- Email us at DIT.Engagement@sa.gov.au
- Register for updates by visiting <https://dit.sa.gov.au/infrastructure/projects/torrens-park-ride>