

CONDITIONS OF ACCREDITATION

Passenger Transport Act 1994 (“the Act”) *Passenger Transport Regulations 2009* (“the Regulations”)

Conditions for Drivers of Vehicles under Special Taxi Licences

I, Hon Tom Koutsantonis, Minister for Infrastructure and Transport:

1. Pursuant to section 31(1)(b)(i) of the Act hereby make Drivers of Vehicles under Special Taxi Licences subject to the conditions contained in this instrument as below.
2. Pursuant to section 31(3) of the Act hereby vary the conditions of accreditation for persons who are Drivers of Vehicles under Special Taxi Licences to include the below conditions, in addition to those conditions set out in, or otherwise imposed in accordance with, the Act and Regulations.

Definitions

1. “**Access Taxi**” means a passenger transport vehicle licenced under section 45 of the Act and regulation 30(1)(c) of the Regulations to carry persons who use wheelchairs, scooters, or other large (ride-on) mobility aids.
2. “**Access Taxi Hours**” means:
 - 2.1. 7:30 am to 6:30 pm Monday to Saturday (unless a Public Holiday); and
 - 2.2. 9:00 am to 5:00 pm on Sundays and all Public Holidays (as determined under the *Holidays Act 1910* (SA)) subject to the following exceptions:
 - 2.2.1. 5:00 am to 5:00 pm on Anzac Day;
 - 2.2.2. 10:00 am to 6:00 pm on Mother’s Day; and
 - 2.2.3. 9:00 am to 6:00 pm on Christmas Day.
 - 2.3. any other period where a Driver of an Access Taxi is directed by the CBS to log onto the Computerised Telecommunications System and provide Access Taxi Services.
3. “**Access Taxi Services**” means the provision of a taxi service to persons who use wheelchairs, scooters, or other large (ride-on) mobility aids.
4. “**CBS**” means the centralised booking service contracted by the Minister and accredited under the Act to co-ordinate and allocate or assign bookings for Access Taxis.
5. “**Computerised Telecommunications System**” means the computerised telecommunications system operated by CBS for the purposes of connecting the

Access Taxi and the central control station for the CBS and which is a computerised telecommunications system for the purposes of the Regulations.

6. **“Driver”** means a person who is accredited under section 28 of the Act, who drives an Access Taxi.
7. **“Licence”** means a Special Taxi Licence issued under section 47(5) of the Act and regulation 30(3) of the Regulations.
8. **“Operator”** means a person who is accredited under section 27 of the Act, who operates an Access Taxi that is driven by the Driver.
9. **“Other Taxi Services”** means taxi services which are not Access Taxi Services.
10. **“Out of Zone”** means Taxi Services which commence and conclude outside of Metropolitan Adelaide (Area A).
11. **“Taxi Services”** means Access Taxi Services and Other Taxi Services.
12. **Unless** otherwise specified in these Conditions, a term defined in the Act or Regulations will have the same meaning in these Conditions.

Conditions of Accreditation

13. The Driver must be signed-in to the Computerised Telecommunications System at all times while the Driver is driving an Access Taxi.
14. At any time that the Driver is driving an Access Taxi, the Driver must accept and perform any booking for Access Taxi Services allocated or assigned by the CBS regardless of location, trip distance, voucher status or any other factor unless:
 - 14.1. the Driver is already providing Access Taxi Services or Other Taxi Services which have been approved by CBS (including any booking pre-approved by CBS), at the time that the allocated or assigned booking is scheduled to take place; or
 - 14.2. at the time of the allocation or assignment the Driver is unable (as determined by the CBS in its sole discretion having regard to the current location of the driver, the time since the Driver’s last break, the passenger booking time and traffic flows, with reference to mapping services) to travel to and commence the booking for Access Taxi Services at the time requested by the passenger.

For the avoidance of doubt, nothing in this clause 14 prevents a Driver from undertaking an ad-hoc request for Access Taxi Services which is to be performed immediately and is properly notified and approved in accordance with clause 16;

15. During Access Taxi Hours the Driver of an Access Taxi must only provide Access Taxi Services and must not provide Other Taxi Services unless:

- 15.1. there are no Access Taxi Services allocated or assigned by the CBS to the Driver or otherwise available for the driver to undertake at the time at which Other Taxi Services becomes available;
- 15.2. undertaking the Other Taxi Services would not prevent the Driver from taking on Access Taxi Services which were known or booked prior to the Driver being requested to take on the Other Taxi Services; and
- 15.3. the CBS has provided the Driver with express approval to undertake the Other Taxi Services, which approval may be granted in respect of either a particular Other Taxi Services job or a fixed period of time during Core Access Taxi Hours.
16. Ensure that the Driver promptly notifies and receives approval from the CBS before accepting and performing any request for Access Taxi Services made other than through the CBS, including pre-booked Access Taxi Services or an ad-hoc request for Access Taxi Services which is to be performed immediately;
17. The Driver must not do anything which would cause the Operator or the holder of a Licence for any Access Taxi driven by the Driver to be in breach of their conditions of Accreditation or Licence conditions.
18. The Driver must commence all pre-booked allocated or assigned Access Taxi Services promptly at the booked time.
19. The Driver must not perform Taxi Services which are Out of Zone except when directed or otherwise approved by the CBS.
20. The Driver must ensure that the passenger and any wheelchair, scooter or other large (ride-on) mobility aid used by the passenger are safely secured within the Access Taxi before commencing the journey. If the wheelchair, scooter, or other large (ride-on) mobility aid cannot be secured, the Driver must ensure the passenger is safely secured in a passenger seat within the Access Taxi. If the passenger cannot be safely secured in the Access Taxi, the Driver must immediately notify and comply with any directions of the CBS and must not perform the Access Taxi Services.
21. Prior to providing Access Taxi Services, the Driver must complete an appropriate course of training recognised by the Minister.
22. The Driver must undertake such additional training in relation to the Access Taxi, the operation of the Access Taxi and the delivery of Access Taxi Services as may be required by the Minister from time to time.
23. A certificate of completion of training under clauses 21 and 22 of these conditions of accreditation must be made available to the Minister within 7 days of request.

24. Any action of the Minister under these conditions may be undertaken by the Minister or a person duly authorised by the Minister in that regard.
25. All drivers must comply with the contents of the following documents:
 - 25.1. South Australian Transport Subsidy Scheme Conditions of Use determined under Regulation 150A of the Regulations, and
 - 25.2. Lifting Fee Determination(s) made under Schedule 3 Clause 1(5) of the Regulations including determinations concerning SATSS members and non-SATSS members.

Inappropriate use of SATSS vouchers, a SATSS Member ID Card or a non-SATSS Access Taxi Card may result in penalties including action being taken with regard to your eligibility to continue to hold accreditation under the *Passenger Transport Act 1994*.

These Conditions:

26. take effect from the day that it is published in the South Australian Government Gazette and will remain in force until varied or revoked by a subsequent notice, and
27. do not derogate from any other requirement imposed pursuant to the Act or the Regulations, including but not limited to any conditions of accreditation imposed pursuant to the Act or the Regulations which continue to apply.

Dated 30 November 2023