# Boundary Reform Review Town of Gawler

## The Square Holes Team: Jason Dunstone [Managing Director]

Linley Bertram [Project Director]
Christine Dunstone [General Manager]

Dylan Jacob [Research Analyst]

#### Data Collected:

26<sup>th</sup> August – 9<sup>th</sup> October 2020

#### Client Contact:

Kirsty Dudley [Special Projects Officer] Kirsty.dudley@gawler.sa.gov.au

Square Holes Pty Ltd 8-10 Regent Street Nth, Adelaide 5000 www.squareholes.com

Job No.: 200803 Proposal No.: 20061



### Table of Contents



Background and objectives	3	Survey summary	13
Methodology and approach	4	Area association	14
Respondent profile	5	Area for activities	15
Executive summary	7	Areas for inclusion	18
Key insights	9	Council Proposal	20
Proposal Support	11	Support / opposition analysis	21-25
		Verbatim response to support / opposition	26-30
		One council management	31
		Community comments	36
		Demographics	38
		Appendices	39
		Questionnaire	40

#### Background and objectives



Square Holes was engaged by the Town of Gawler to administer and analyse a community survey in response to a proposed Boundary reform. The survey objective was:

"To capture the community's sentiment on where the Gawler Community begins and ends, (where they feel connected to) and how they view Council's proposal for Boundary Change."

More specifically, the community of the Gawler Local Government Area is to be provided with an opportunity to comment on:

- Town of **Gawler's** long standing strategy to seek boundary reform to ensure the Communities that make up Gawler, and have a say in **Gawler's** future development, are provided with opportunities for participation, improvements in the way the community works and serves residents and provided with appropriate representation;
- Town of **Gawler's** Stage 1 Boundary Change Proposal that has submitted to the Boundaries Commission is focussed on uniting a significant part of the northern urban growth area surrounding Gawler into one community;
- The **community's** opinions on the Communities of Interest as expressed in the Proposal where do the community members feel connected to (where do they work, rest play, shop, learn, access services etc); should the identified Communities of Interest be part of Gawler; and
- If the community believes that it would be useful to have the boundaries of Gawler reviewed by an independent body which is the South Australian Local Government Boundaries Commission.

#### Methodology and approach



The research methodology consisted of an online survey.

The overall number of responses for the survey was 158 completed surveys a statistically valid response to conduct meaningful and robust analysis at an overall level with a margin of error of [+/- 7%], with a 95% confidence interval.

44.1% of survey participants were from the Town of Gawler.

Results were analysed and reported at an aggregate level, with segmentations to compare preferences of key audiences within the overall sample.

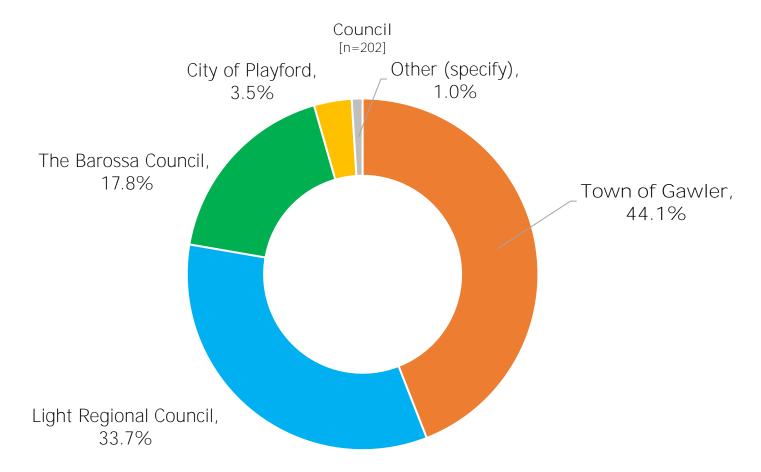
The research discussed and explored community sentiment on where the Gawler Community begins and ends and how they view Council's proposal for Boundary Change

This project was carried out in compliance with ISO 20252.

Survey Sample: Residents of the Town of (	Gawler and Surrounding Council areas
Sample achieved	158 Completes 44 Partials
Sample source	Town of Gawler website 'Your Voice Gawler', social media platforms and lists
Distribution of survey	Town of Gawler
Questionnaire length	<10 mins
Margin of error	+/- 7%
Collection Dates	26 <sup>th</sup> August – 9 <sup>th</sup> October 2020



## Respondent profile





## Respondent profile n=202

Town of [n=			e Barossa Council Light Regional Council C [n=36] [n=68]				City of Playford [n=7]	
Suburb	% / n	Suburb	% / n	Suburb	% / n	Suburb	% / n	
Gawler East	19.1% [n=17]	Kalbeeba	67% [n=24]	Hewett	59% [n=40]	Evanston Park	57% [n=4]	
Willaston	18.0% [n=16]	Concordia	25% [n=9]	Gawler Belt	38% [n=26]	Uleybury	14% [n=1]	
Evanston Park	16.9% [n=15]	Other (specify)	8% [n=3]	Other (specify)	3% [n=2]	Other (specify)	29% [n=2]	
Gawler	10.1% [n=9]							
Gawler South	9.0% [n=8]							
Kudla	9.0% [n=8]							
Evanston Gardens	4.5% [n=4]	Notes:						
Evanston	3.4% [n=3]	2 respondents we	ere past residents of	Gawler (totalling the	202)			
Gawler West	3.4% [n=3]	This survey conta	nins 158 completed re	esponses and the re	mainder are partially	completed.		
Evanston South	3.4% [n=3]	Please note the si	mall sample size of C	ity of Playford, whe	n interpreting graphs	and data.		
Hillier	1.1% [n=1]							
Reid	1.1% [n=1]							
Uleybury	1.1% [n=1]							



# Executive Summary

### **Overall Summary**



The majority of residents in the Town of Gawler are in strong support of the proposal, yet adjacent Council area residents are opposed.

Those in favour have a general sense that those who use Gawler's services and infrastructure (many from outside of the Town of Gawler) should financially contribute to the maintenance of facilities.

Those opposed are those more aligned with their current Council area/community and do not see the benefit in the change.

## Key insights - Gawler Community



- Over half (55%) of all respondents most associate themselves with the Gawler community, despite only 44.1% of all respondents identifying as Town of Gawler residents
- 2 Gawler services the majority of respondents for most shopping and community services
- From verbatim feedback of those who support the boundary reform, there is a general sense that it is more equitable for those who utilise the services and infrastructure in the Town of Gawler should help financially support them

"Local services should be delivered by our local council.

That Council is Gawler. One community, one council.

Setting our community up for success as we grow is vital and an essential role of our local government"

## Key insights — Boundary reform



1	The support <b>for the Council's proposal was strong</b> amongst Town of Gawler residents (68%)  74% of Barossa Council and 69% of Light Regional Council opposed  42% supported at a total level
2	The majority (65%) of the Town of Gawler residents agree with the efficiency of one Council management  78% of Barossa and Light Regional Councils disagreed  39% overall agreed
3	Town of Gawler residents were in strong support of most proposal aspects, yet residents outside these areas were more likely to oppose
4	Evanston Park was strongly supported (83%) by Town of Gawler residents to be included in the Gawler boundary
5	Hillier, Reid, Gawler belt, Hewett and Kaleeba was supported to be included within the Gawler boundary by approximately half. This was stronger for residents of Town of Gawler
6	The majority believed Ulebury should be excluded

### Proposal support by LGA



Agreement with the efficiency of one Council management	Agree	Neutral	Disagree
Total	39%	8%	49%
Town of Gawler	65%	8%	22%
The Barossa Council	11%	7%	78%
Light Regional Council	13%	8%	78%
Support for Council's Proposal	Support	Neutral	Oppose
Total	42%	9%	45%
Town of Gawler	68%	9%	20%
The Barossa Council	19%	4%	74%
Light Regional Council	15%	10%	69%



## Support for boundary reform

	Town of Gawler	The Barossa Council	Light Regional Council
	[% str	ongly support + s	support]
Boundary reform could realign the footprint of Gawler to include adjacent areas already seen as part of the Gawler community and who already utilise services and infrastructure provided by the Town of Gawler.	76%	24%	18%
Areas suggested to be included in Gawler are Concordia Growth Area, Hewett, Kalbeeba, Gawler Belt (portion of), Evanston Park, Reid and Hillier.	71%	17%	15%
Areas suggested to be removed from Gawler are Bibaringa and Uleybury.	49%	17%	26%
Suggested changes to boundaries if Council proceeds would be investigated by the Local Government Boundaries Commission (an independent body). Council would fund the investigation as the initiating Council.	67%	31%	24%
The proposed realignment would allow Council to provide more comprehensive and competitive services to the community.	65%	17%	16%

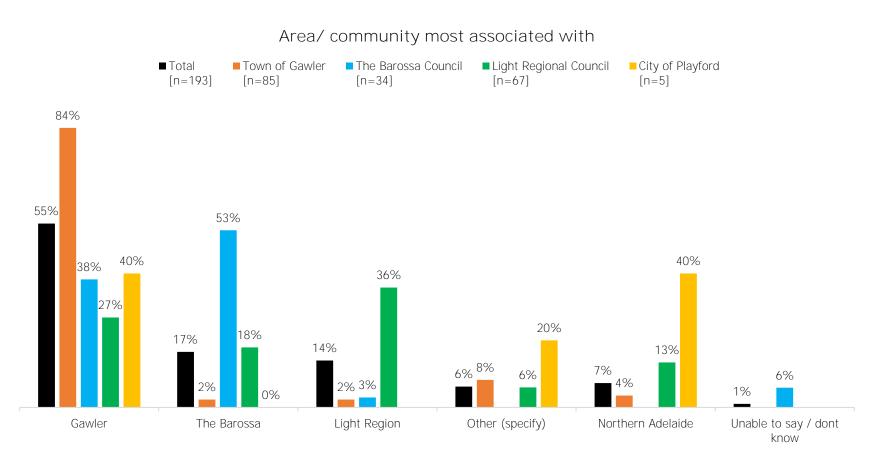


# Survey Summary

## Area/ community association



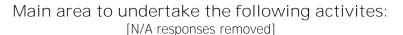
38% and 27% of Barossa Council and Light Regional Council residents most associate with the Town of Gawler

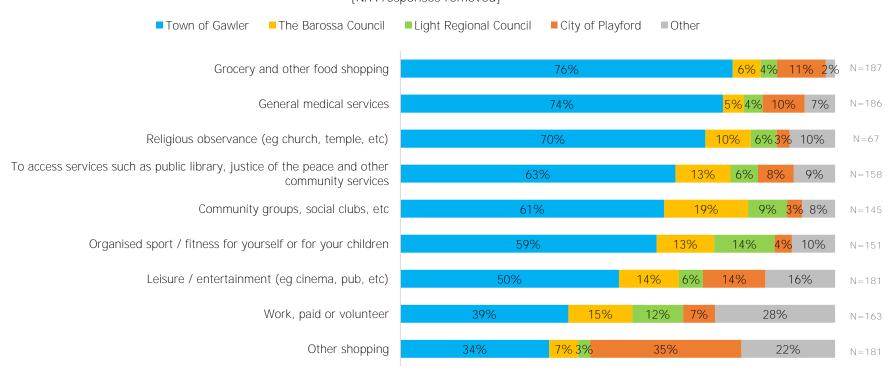


#### Area for activities



 Grocery and other food shopping as well as general medical services are the two activities most commonly undertaken in the Town of Gawler





#### Area for activities



#### Town of Residence

[column %]

Activity	Area activity is accessed   ◆	Total	Town of Gawler	The Barossa Council	Light Regional Council	City of Playford
	Town of Gawler	76%	87%	68%	70%	40%
Grocery and other food shopping	The Barossa Council	6%	1%	21%	6%	0%
[n=187]	Light Regional Council	4%	1%	6%	6%	0%
[11=107]	City of Playford	11%	8%	3%	16%	60%
	Other	2%	2%	3%	2%	0%
	Town of Gawler	74%	86%	70%	65%	40%
	The Barossa Council	5%	0%	21%	3%	0%
General medical services	Light Regional Council	4%	1%	3%	9%	0%
[n=186]	City of Playford	10%	10%	3%	9%	60%
	Other	7%	4%	3%	14%	0%
	Town of Gawler	70%	90%	55%	36%	0%
Religious observance (eg church,	The Barossa Council	10%	3%	27%	21%	0%
temple, etc)	Light Regional Council	6%	3%	0%	21%	0%
[n=67]	City of Playford	3%	0%	0%	7%	50%
	Other	10%	5%	18%	14%	50%
	Town of Gawler	63%	88%	47%	31%	25%
To access services such as public	The Barossa Council	13%	3%	47%	10%	0%
library, justice of the peace and other	Light Regional Council	6%	1%	0%	21%	0%
community services	City of Playford	8%	4%	0%	17%	75%
[n=158]	Other	9%	5%	7%	21%	0%
	Other	970	370	1 70	2170	0 70
	Town of Gawler	61%	86%	35%	32%	33%
Community groups cooled aluba ata	The Barossa Council	19%	4%	58%	24%	0%
Community groups, social clubs, etc	Light Regional Council	9%	4%	0%	24%	0%
[n=145]	City of Playford	3%	3%	0%	5%	33%
	Other	8%	3%	8%	15%	33%

#### Area for activities



#### Town of Residence

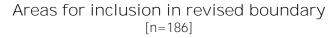
[column %]

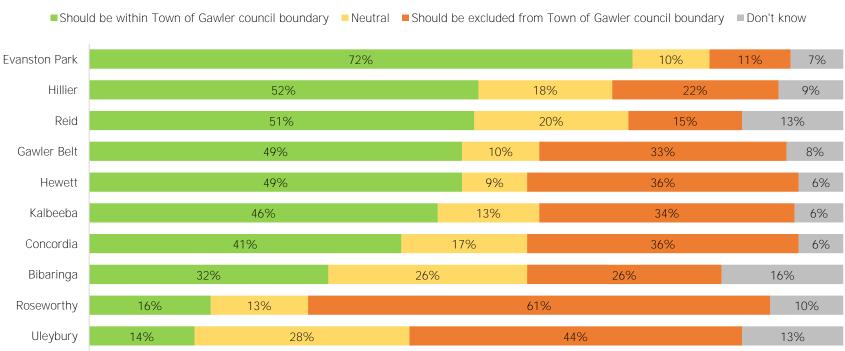
Activity	Area activity is accessed   ◆	Total	Town of Gawler	The Barossa Council	Light Regional Council	City of Playford
	Town of Gawler	59%	82%	48%	35%	25%
Organised sport / fitness for yourself or	The Barossa Council	13%	3%	35%	19%	0%
for your children	Light Regional Council	14%	3%	9%	31%	25%
[n=151]	City of Playford	4%	4%	4%	2%	25%
	Other	10%	8%	4%	13%	25%
	Town of Gawler	50%	73%	26%	30%	60%
Leisure / Entertainment (eg cinema,	The Barossa Council	14%	2%	48%	11%	20%
pub, etc.)	Light Regional Council	6%	2%	0%	13%	0%
[n=181]	City of Playford	14%	10%	6%	25%	20%
	Other	16%	12%	19%	21%	0%
	Town of Gawler	39%	59%	28%	19%	20%
	The Barossa Council	15%	8%	40%	14%	0%
Work, paid or volunteer	Light Regional Council	12%	3%	4%	26%	20%
[n=163]	City of Playford	7%	5%	8%	9%	20%
	Other	28%	25%	20%	33%	40%
		l	l			
	Town of Gawler	34%	50%	26%	19%	20%
Other shanning	The Barossa Council	7%	1%	19%	8%	0%
Other shopping [n=181]	Light Regional Council	3%	1%	0%	6%	0%
[11-101]	City of Playford	35%	32%	32%	37%	80%
	Other	22%	16%	23%	30%	0%

#### Areas for inclusion



 Evanston Park was the area most believed should be within the Gawler boundary, whilst almost two thirds thought Roseworthy should be excluded

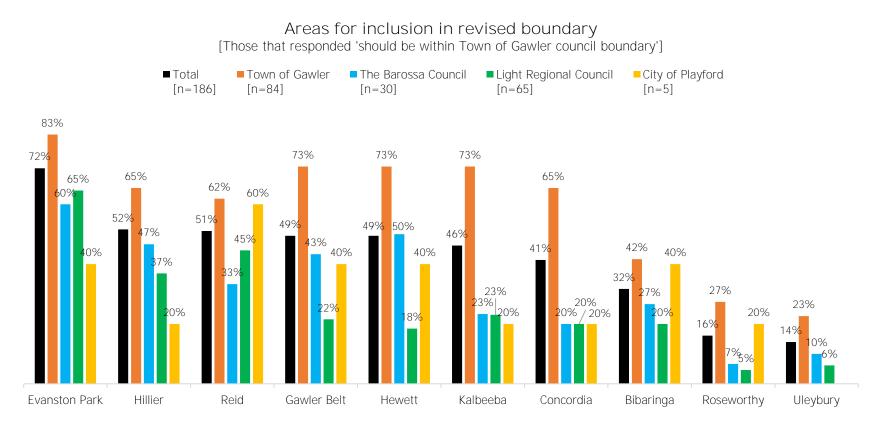




#### Areas for inclusion



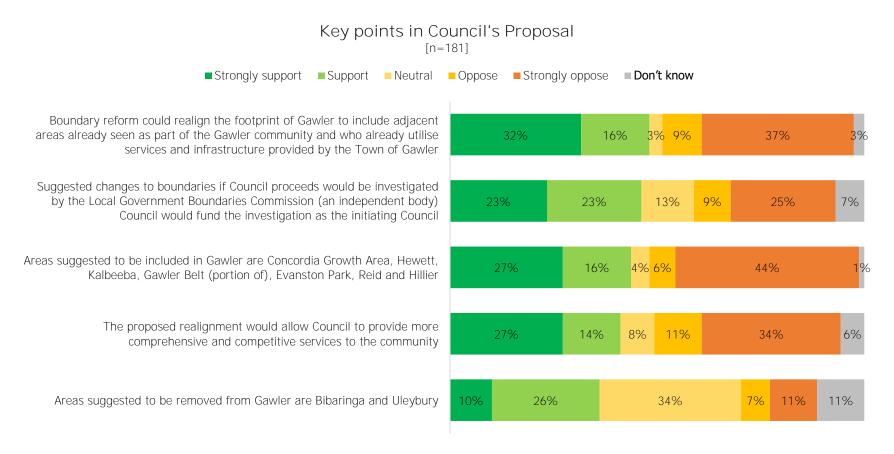
 The Town of Gawler residents believed all areas should be within Gawler boundaries more commonly than those from other councils



#### Council Proposal



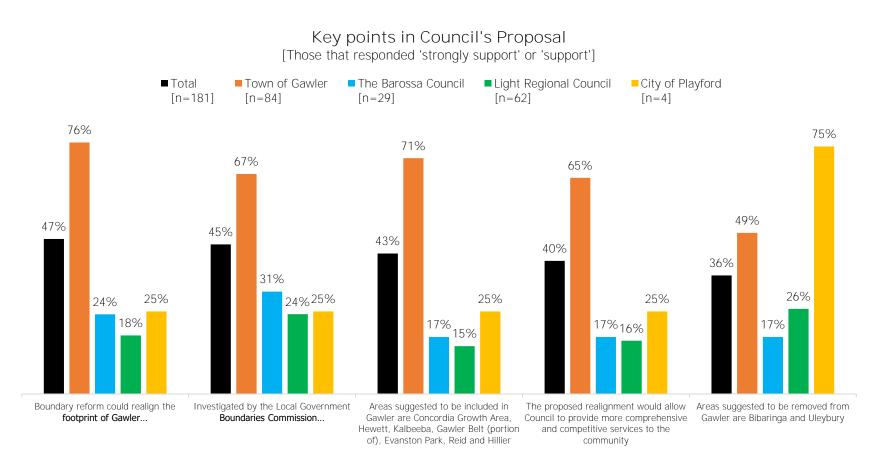
Support and opposition were comparable across most key points in the Council's Proposal



#### Council Proposal Support



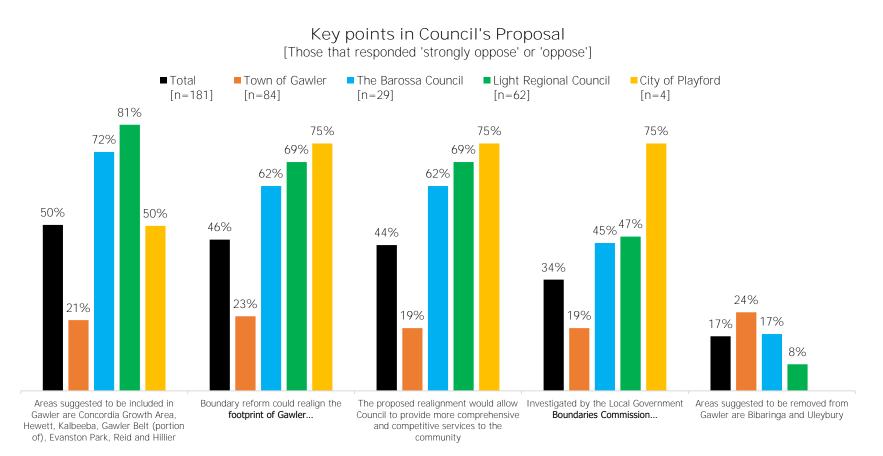
Town of Gawler residents were most supportive across all but one key point



#### Council Proposal Opposition



Barossa and Light Regional Council residents are most opposed to the suggested areas for inclusion

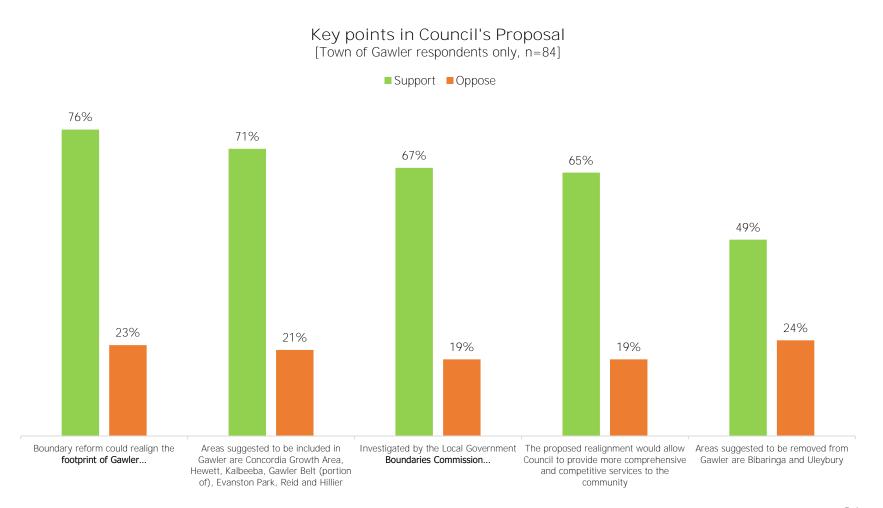




	Town of Gawler			Barossa, Light Regional and Playford combined			
Key points in Council's Proposal	Support	Oppose		Support	Oppose		
Boundary reform could realign the footprint of Gawler to include adjacent areas already seen as part of the Gawler community and who already utilise services and infrastructure provided by the Town of Gawler.	76%	23%		20%	67%		
Areas suggested to be included in Gawler are Concordia Growth Area, Hewett, Kalbeeba, Gawler Belt (portion of), Evanston Park, Reid and Hillier.	71%	21%		16%	77%		
Areas suggested to be removed from Gawler are Bibaringa and Uleybury.	49%	24%		25%	11%		
Suggested changes to boundaries if Council proceeds would be investigated by the Local Government Boundaries Commission (an independent body). Council would fund the investigation as the initiating Council.	67%	19%		26%	47%		
The proposed realignment would allow Council to provide more comprehensive and competitive services to the community.	65%	19%		17%	67%		
Support for Council's Proposal	68%	20%		17%	70%		

#### Council Proposal: Town of Gawler Residents

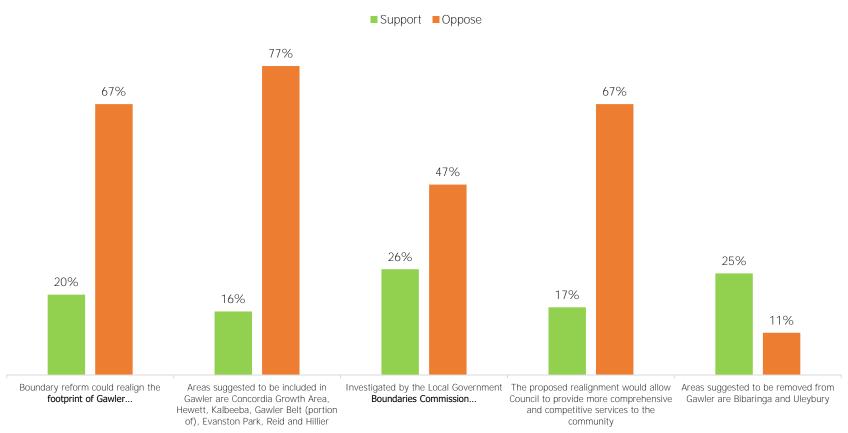




#### **Council Proposal: Combined Council's (excluding Gawler)**









Boundary reform could realign the footprint of Gawler to include adjacent areas already seen as part of the Gawler community and who already utilise services and infrastructure provided by the Town of Gawler



 General sense that it is only fair that those who utilise the services and infrastructure should financially support them

"Generally people who live outside of the Town of Gawler use our infrastructure. Shopping, swimming pool, library, sports centre, roads, so why shouldn't they support the maintenance of these facilities?"

(Town of Gawler resident)

"Residents in other Council areas are using Gawler facilities at a cost to Gawler ratepayers. I support the Gawler Council having a larger footprint, as long as the efficiencies gained are returned to ratepayers through lower rates. Gawler are currently one of the highest charging councils in the state and this is not sustainable"

(Town of Gawler resident)

"Roads, rubbish collection, maintenance of facilities in Gawler is supported by Ratepayers in Gawler therefore all other areas using Gawler should also be ratepayers"

(Town of Gawler resident)



- Perceived mismanagement of Gawler Council and concerns regarding the service delivery if stretched across more homes
- Many believe the usage of services does not justify the realignment and the proposal is just a 'money grab'

"The current Council or decision regarding planning and restructure has been handled poorly in Gawler residence area, making it bigger would make the area even less productive and liveable"

(Town of Gawler resident)

"The excuse that particularly Hewett residents are largely using Gawler facilities is unsubstantiated rubbish. Many of the rural ratepayers, also those in the Gawler council areas use Playford (Munno Para, Angle Vale, Playford alive) facilities. This is a clear cash grab by the Gawler council which has blown its own ratepayers money on wasteful junk like creepy hands, rusty shovels and no-walker place. Perhaps concentrate on mowing verges, picking up rubbish and cleaning up the grotty town of Gawler before inflicting your communistic attack on other areas which are clearly satisfied with their existing councils at a hetter rate"

(Town of Gawler resident)



Areas suggested to be included in Gawler are Concordia Growth Area, Hewett, Kalbeeba, Gawler Belt (portion of), Evanston Park, Reid and Hillier.



 These areas are geographically close to Gawler and as before, those who support this point believe people from these regions utilise Gawler's services and infrastructure and therefore should pay council rates to support them

"Closest areas to Gawler and part of the local area for using all facilities in Gawler" (Town of Gawler resident)

"These areas border Gawler Council, use the facilities offered and contribute to the community through school, sport, shopping, and other activities. New residents often do not realise that they are not in Gawler. I have witnessed many complain to Gawler Council regarding Council matters only to be told they need to contact their own Council. This stuns and annoys them as they obviously feel part of Gawler" (Town of Gawler resident)

"I don't see people who live in Hewett going to Freeling to do their shopping or go to Roseworthy for a swim. They come to Gawler and use Gawler Infrastructure. They use our facilities, they should pay rates to us" (Town of Gawler resident)



- Concerns around the current delivery of services and the impact including further areas will have on current residents
- Perceived better service offerings in other councils

"Part of Gawler Council till date have been waiting for curbing and other safety measures making the boundary bigger would be once again be effecting residents" (Town of Gawler resident)

"Gawler Council is money hungry and don't do anything for home owners" (Town of Gawler resident)

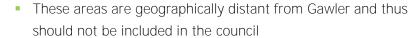
"Gawler is already congested enough - how will this better support long term residents? Gawler is looking extremely poorly kept at current - to the point where it is getting embarrassing. I think we need to focus on maintaining what we already have" (Town of Gawler resident)

"Council already cannot effectively and proficiently service within current boundaries" (Town of Gawler resident)



Areas suggested to be removed from Gawler are Bibaringa and Uleybury.





 Perception these areas are more closely aligned with other councils such as Playford and Munno Para

"Have always seen them as part of Playford/ Munno Para" (Town of Gawler resident)

""Playford City Council would be of a good service to them" (Town of Gawler resident)

"In my opinion they're not part of Gawler" (Town of Gawler resident)

"Better positioned to be in other Council areas" (Town of Gawler resident)



 Perception that Gawler Council is aiming to remove areas that are not profitable for areas that will boost revenue

"That means you want to buy something else... like I said, unless you can make rates cheaper instead of ripping everyone off them I suggest you get your hands off surrounding land. Councils like the Light Regional are at least well priced. People like me don't use Gawler services, yet are paying for it all" (Town of Gawler resident)

"Gawler needs to get with the program and demonstrate that it can look after the current areas it has. To date, Gawler has not done that"

(Town of Gawler resident)

"More money"
(Town of Gawler resident)



Suggested changes to boundaries if Council proceeds would be investigated by the Local Government Boundaries Commission (an independent body). Council would fund the investigation as the initiating Council.





- The expense falls with the initiating Council
- Independent and unbiased views of all stakeholders are able to be gathered

Considered an unnecessary ratepayer expense and a waste of money, which Gawler has a perceived history of doing

"As initiating council is fair and just that Gawler council shoulders the cost" (Town of Gawler resident)

"I don't agree with the changes. And will be more wasted money by town of Gawler" (Town of Gawler resident)

"Gawler will benefit so it is only fair that they contribute. This should be supported by state government wherever possible"

(Town of Gawler resident)

"This definitely needs to be investigated by an independent body" (Town of Gawler resident)

"Us Gawler ratepayers are sick to death of the waste by Gawler council and subsequent rate increases. It's no wonder Gawler 'is the turd amongst the roses' when surrounding suburbs can see the rot within Gawler and don't want to be a part of it" (Town of Gawler resident)

"Need an impartial umpire" (Town of Gawler resident)

"The Town of Gawler need to stop spending money, not spend more if it" (Town of Gawler resident)



The proposed realignment would allow Council to provide more comprehensive and competitive services to the community.



- Increasing ratepayers with those who frequently use services and infrastructure is considered fairer and would lessen the burden on current members of Gawler Council
- Gawler would be able to improve the quality of services offered

"Additional rates would help maintain the community. The community that these residents are already using"

(Town of Gawler resident)

"It would shift the sole financial burden from Gawler ratepayers to a more fair and balanced contribution from all users of local facilities" (Town of Gawler resident)

"Gawler is struggling to provide service to a standard expected by its residents and those that use its facilities. With expected and deliberate population growth in the proposed areas it is time to ensure fairness in the boundaries. Gawler has always been a regional service town but it is being unfairly taken advantage of by developers and other Councils"

(Town of Gawler resident)



- 'More comprehensive and competitive' is considered too vague for many, with no tangible plans to ensure this happens
- Some scepticism around how realignment would allow Gawler to dramatically improve their service offerings

"I am not convinced by this simple statement. It is easy to make a claim of this nature. I would want to see proof that the boundary changes will somehow minimise rate increases"

(Town of Gawler resident)

"This is a very open statement, it needs to be more specific" (Town of Gawler resident)

"We pay significant rates now and for years have requested our road be tarred with no success. We have hardly any services in Kudla and cannot see this changing whilst in hands of Gawler council"

(Town of Gawler resident)

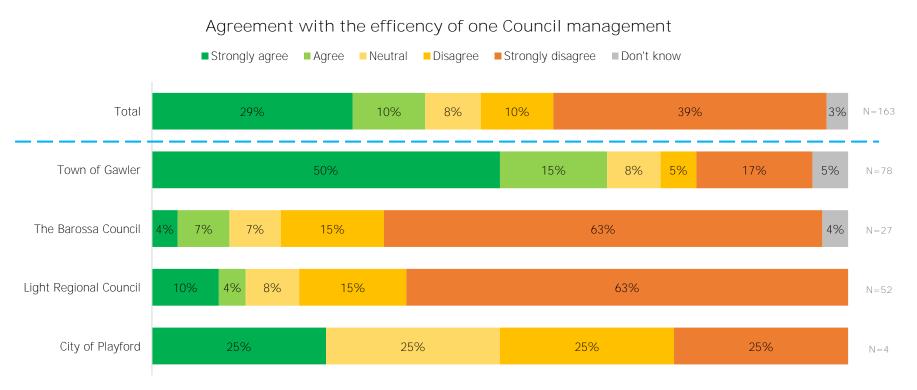
"Because its a bs statement. ToG have no intention of providing more comprehensive services"

(Town of Gawler resident)

### Efficiency of one council management



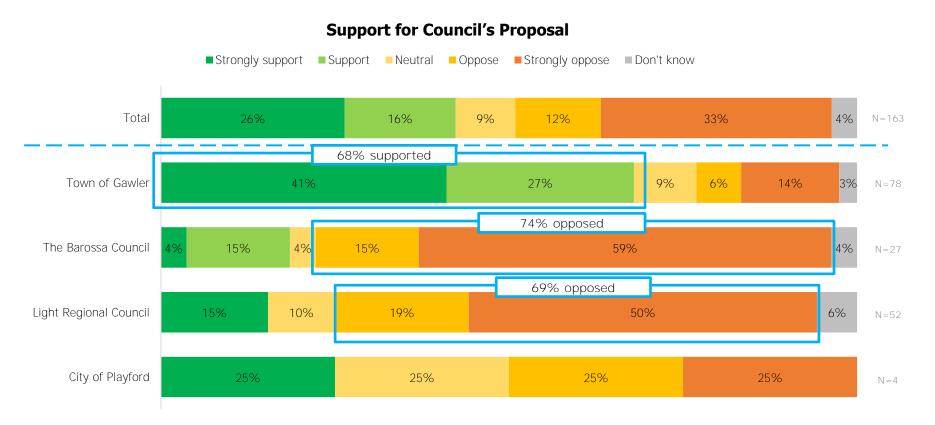
- Almost half of respondents disagree that it is more efficient for one Council to be responsible for management
- Town of Gawler has the strongest agreement, 65%, whilst both The Barossa Council and Light Regional Council have under 15% agreement



#### Support for SA Boundaries Commission to investigate changes



Whilst almost 70% of Gawler residents support the Council's Proposal, a comparative proportion of Barossa Council
and Light Regional Council residents oppose



## Support/ opposition for Council moving forward: Town of Gawler Residents



## From what you know or have been told, do you support or oppose Council's Proposal to have the South Australian Boundaries Commission further investigate potential changes to the Town of Gawler's council boundaries?



- It makes sense for those who use Gawler's services and infrastructure to financially contribute to their upkeep
- Improved services in Gawler

"Many adjacent to Gawler use the facilities of Gawler without financially contributing. Gawler is the hub for these adjacent dwellers and they should contribute to what they use and access. It makes no sense them not being part of Gawler. Long overdue this change is"

(Town of Gawler resident)

"Those living in close outlying areas would/ are accessing those services provided by Gawler council without contributing to the cost of these facilities. I'm hopeful that council will be able to provide my household with improved services" (Town of Gawler resident)

"This is VERY necessary. Gawler has grown so much but services aren't keeping up" (Town of Gawler resident)

"It's well overdue. Local services should be delivered by our local council. That Council is Gawler. One community, one council. Setting our community up for success as we grow is vital and an essential role of our local government" (Town of Gawler resident)



- Unnecessary cash grab for more ratepayers
- Limited confidence in Gawler to drastically improve services

"It has nothing to do with communities of interest and everything about more money to fund more wasteful projects, and long term will saddle ToG with the expense of acquiring the assets"

(Town of Gawler resident)

"They do nothing to benefit those living within the council area" (Town of Gawler resident)

"What service level are we ratepayers receiving now? if we are servicing 110,000 ppl then what is taking on another 10,000 going to really do especially when this other 10,000 come with their own infrastructure to maintain. Again advancing with an independent review before doing your own due diligence seems to be on a path that may result on ToG spending thousands on a process that may come with a price tag that cannot be justified in the end" (Town of Gawler resident)

"Gawler council should not have the right to dictate over areas it is not concerned with like Kudla, Evanston, etc. It should only be granted power over Gawler and further out properties not the Playford side. They have shown repeatedly their lack of interest in our areas and only sought changes for self gain"

(Town of Gawler resident)

33



# Community comments

Verbatim survey responses

#### Community comments: Town of Gawler



- ALL of Light Regional Council should become part of Gawler Council.
- Amalgamation would make more economic sense. As a country we are over governed. A ward system with larger councils would be economically better with parochial representation. One economist CFO for each council, north south east west and central would be a better outcome for SA (5 councils in total) deleting the need for numerous CEO's, mayors and councillors and adjacent staff.
- As previously mentioned how does being a part of Gawler benefit those ratepayers being annexed? In terms of service delivery, efficiencies and reduced rates maybe a better model would be to amalgamate all three areas. This of course will not happen and will be opposed because of parochial interests.
- Better inform the community of the process rather than making incorrect accusations about the process
- Boundary reform is a big agenda item and the Local Govt Assoc. should be addressing the issue. It should consider 7 only councils for SA, city, north, east, south, west and eastern country and western country. We are grossly over governed and the money saved in repeated administration and associated costs could be utilized to benefit the rate payers. Brisbane City Council is a leader and should be used as a bench mark.
- Building a strong and healthy community 7nity requires

- funding. Without these changes Gawler Council will struggle to meet the needs of its residents. It is time to readjust the boundaries to better suit the community's needs.
- Ensure future development and re zoning of land for growth and subdivision
- Final Comment: I support the initial process of asking the Commissioners to investigate the issues to Gawler Council boundary extension. I realise this scoping study and is about planning for our town's future. I definitely believe in the strategy one Community on Council and think it wise that Gawler Council develops a plan to take us in to the future. I fell more secure that the 3 appointed commissioners are independent of any other planning body. I will be interest to see the range of topics they investigate. However, I remain concerned • about the pressure urbanisation on Gawler's out skirts will have on our town, particularly if the large Concordia area is opened up for urban development. Gawler community once had heart and soul. Pays to b local is now non applicable with regentrification of the rich running tour lower income class.
- I feel like maybe there should be no fee if it is rejected, otherwise perhaps it could become a 'money-making' enterprise rejecting proposals on minor technicalities and drawing out the time and cost.
- I get the feeling that the proposed changes are more about long term increases in the rate income for the

- council. It is interesting that the Council highlights that this is not about putting other Councils at economic disadvantage when it quite obviously will. I would need to see more evidence that the changes will actually benefit existing ratepayers.
- I hope it all gets through. I was not impressed that Nathan Shanks door knocked Hewett residents about how they would feel about being part of Gawler. Of course they would say no as their rates would probably be higher. He should have asked them where they shop, play sport etc. He was voted in by Gawler residents yet didn't ask us what we thought. Not a good look. Hopefully the council members will represent the Gawler rate payers and look pass their own agendas.
- I perceive this as a council cash grab. The overinflated and overindulgent council will enjoy the sense of grandeur they get from fleecing more ratepayers out of their hard earned. We need more steam lined councils who reduce expenses, rather than continually jacking up rates.
- I would like to know how much council pays to the CEO and his support staff. Anyone who gets over \$150000 per year should be sacked! 3 tiers of government is 1 too many to govern 25,000000 people. One has to go!

## Community comments: Town of Gawler



- In theory I support the additions of the areas, etc,
   BUT... Will these potential additions lead to the same lack of basic services that current Gawler Council residents 'enjoy' in new areas. Things such as bins, water fountains, public parks, leisure facilities, street trees/vegetation and paths/trails are virtually non-existent, even along the river corridor in most cases I see more areas with the same lack of care and attention in our future. Do those residents want that?
- It is actually very important to me that neighbouring suburbs have a say in the town they call home. This is something I know some share my opinion with however what if we find it costs our current ratepayers more to merely change a line on a map. What if this all happens and the very people we are taking over loose the level of service they are used to and may have been the very reason they bought into the suburb in the first place. There is a lot of 'what if' that could be investigated first as I believe the wrong message is being sent out at the moment. If a Light or Barossa resident did this survey what's stopping them from thinking well it actually makes more sense that we are in charge of the future growth of the area? In the same way you just thought well that's just nonsense we need to ensure facts an figures are accurate because its not just Gawler Council that is effected by this and a. lot prefer being considered a Light, Barossa, Playford ratepayer. The question ToG should be seeking the answer to is why is that?

- It makes more sense to amalgamate Gawler with the Barossa. I see the survey questions as leading and lacking any notion of independence.
- It should not happen
- it's a difficult job to have all councils happy with an outcome but they all need to plan for the future and be more cooperative to resolve the issues involved
- Leave it as it is
- Make it happen, it is such common sense and the right thing to do.
- Needs to be progressed as soon as possible
- Not everything needs to be about boundaries however services and sporting facilities don't pay for
  themselves. If we can't realign to get synergies
  between facilities use and location of residents (and
  therefore the overhead cost to the council) then there
  needs to be consideration of alternative means to fund.
  Local sporting teams can't contribute much more as
  they have limited ability to pay.
- Progress
- Put Willaston under light regional
  - Residents from other areas consider themselves part of the Gawler Community. Other use our facilities. Their own councils may not have what we have and so they use ours. All users need to contribute to what they use Seriously at minimum Evanston Park and Gawler Belt (ALL) and Hewett is a must for Gawler Council.
- Stop wasting your tie and ratepayers money
- the below questions (demographics questions) aren't

- relevant I am a rate Payer. that should be the only consideration
- The only other option to do so competitively would be for Gawler to be amalgamated with either Light or Barossa. They would at least respect Gawler's heritage while Playford would not. Playford would also not respect the contentious 'green belt'.
- There is much more than changing letter heads when changing Council and boundaries. Every ratepayer is affected and should not be landed with a massive blow out by going ahead with a well-conceived plan. On the other hand if Gawler can convincingly, with reputable economic reports, then we may eve have boundary reform and lower Council rates. (should be the aim).
- These changes should have been made in the 1990's when local government boundaries were last dealt with.
- This is important for Gawler and for future Gawler residents
- Town of Gawler, pull your head in and cease inflicting your delusional sense of entitlement on others who want nothing to do with TOG.
  - Well done Town of Gawler on your vision and strength. Should have been sorted out years ago You should actually have a plebiscite after you provide us with information of our future rates, the costs you will incur and the benefits and losses this will cause us. It's more likely going to hurt us with your actions.

## Community comments: The Barossa Council



- Agree with the concept overall however as a resident in Kalbeeba I would prefer that a commitment was made to ensure our area remains an area with large blocks
   that are not sub divided into smaller subdivision. We built in a rural area which has gradually become surrounded by condensed housing. Overall we seek to maintain the rural surroundings we currently enjoy.
- After discussing with Gawler Council ratepayers, it is obvious that red tape would increase, there seems to be more negatives than positives to join Gawler Council.
   One instance is getting approvals for developments eg sheds. Gawler Council seems to hold up paperwork for simple things whereas Barossa Council speeds it u and real assistance in processing. I'm hearing not isolated cases. Does not encourage me to want to shift out of the Barossa.
- As a resident of Kalbeeba living on acreage, I am concerned how the suggested boundary reform may affect by rates.
- Don't change something that isn't broken. How about Gawler council for starters.....fix themselves.....and then look at sorting out all the Gawler problems instead of getting bigger. Until Gawler is perfect don't try and make it bigger
- Focus on core activity and sorting out your own internal factions before thinking about boundary reform.
- Good luck!
- I am worried that the area of Kalbeeba could become another springwood over time.
- I hope Concordia remains with Barossa council
- I just don't agree that it is required or of community benefit. In the case of improving services, after living in charles-sturt council, I believe that the 'super council' is a better option. Their services where outstanding, rates were very affordable, and encouraged other communities to utilize their services. I would propose Gawler people would be better served/serviced by removing the Gawler council altogether and combining with either Barossa, Light or Playford councils. This would improve services, reduce rates and save a fortune on overpaid council

- members with silly ideas to waste community money!
- I live in and associate myself with the Barossa. I live in a rural living zone, I despise the current in- fill happening around (next door) us. I would need to relocate if Gawler got there hands on the area with there attitude of sub dividing everything into tiny blocks. Australia is a big country. Stop the high density living.
- If you can show how this could lead to improve services in areas such as Concordia, I believe other residents will support the reform.
- It is disappointing to see good farming land turned into housing areas.
- The current Gawler council is wasting far too much money which they do not have on lawyers and disputes and on and on wasting money on Walker place, and the scrap metal entrance of Gawler after removing trees and then calling that we are having a climate emergency
- The Gawler Council wish to better manage a growing suburban population. I have grave concerns in their ability to manage, support and brand their Cereal Farmers and Primary Producers.
- This is not the first Gawler Council has tried to change Council boundaries and poach areas that would net them ore revenue. Many years ago Light and Barossa proposed changes but Gawler Council decided not to work with surrounding Councils, now they realise their mistake and are looking to poach areas like Hewett. But not surprisingly, rate payers want to stay in their current Council that are serving their needs well.
- Unnecessary waste of time and money. Just get on with the job you were elected to do.

## Community comments: Light Regional Council



- Do not progress
- Do not want the changes for Hewett to go through!!
- From media reports the TOG council is dysfunctional. Lots of money spent on questionable item. Southern entrance to Gawler, Walkers Place, CEO wanting backdated pay rise while still in contract, Council staff unhappy, constant infighting between council members. Why we want to become part of this?
- From what I see Gawler council don't maintain the streets and areas as well as light areas. I have been happy with light council
- Gawler's catchment area is far wider than its council area. Many people travel from the Barossa and Roseworthy to Gawler to shop. This does not mean that they should be paying council rates to Gawler for the privilege. The argument of roads needing maintenance seems strange because other than a section from Barossa Valley Way to 12th Street, major roads are under the control of DPTI and not council. The 15% increase in rates for same/lesser service does not hold up
- Hewett should not be in the Light council area.
- I have not seen a compelling argument put forward by the Town of Gawler that supports the reforms as proposed. But serious boundary reform that results in more comprehensive and competitive services to the whole South Australian community I support.
- I live in Hewett and do not consider myself as part of

- the Gawler community so it is a false representation from the Gawler council to claim this without surveying the 'wider' community the claim to represent in this proposal.
- I really don't understand it completely ill admit but after being in Barossa Area for family sports and friends all our life our main objective when purchasing was to be apart of Barossa or Light Regional councils after hearing about Gawler council and the difference in our area to across the park is a big difference to us and reason we committed to purchasing a 30yr mortgage,
- I think the Gawler council should disband and the three adjoining councils, Light, Barossa and Playford should take over the existing boundaries.
- I would be more onboard with moving into the Gawler Council if the Gawler area was maintained to a much higher standard than it is now
- I would strongly oppose Gawler Belt being included in the boundary realignment. I am very happy with how Light Regional Council have served this community so far and I do not wish for rates to go up and other council regulations be changed which would may not be in this community's best interests.
- I'm disappointed the Town of Gawler is considering this. The Town of Gawler has become very dysfunctional. There is regular infighting and legal disputes by elected Members, the commentary on the

- CEO's pay and allegations of bullying and harassment reflects very poorly on the organisation. Frankly, it's not a Council I wish to be a part of.
- In order for a business to expand and gain control of other businesses then it is prudent that it should first have all of its business operating efficiently. If not then it would surely fail.
- Just leave things the way they are! Gawler is just seeing financial gain with future subdivision in our area!
- Leave Gawler Belt out
- Leave it alone please
- Leave light regional alone don't change to Gawler
- Leave them as they are, Gawler council wastes to much money on the wrong things
- Please leave us alone. Unless a council asks for another council to take it over, then hands off! You have enough to take care of, and do it badly so please. No.

## Community comments: Light Regional Council



- See previous comment on GRFMA. Gawler floods and this needs to be managed responsibly. Traffic control in and around Gawler is an on going issue that has never been successfully resolved. More covered parking with shad provided by solar panels as Playford has done at Elizabeth. Public transport needs to be improved (keep the busses) electrify the rail line. Extend rail to Concordia area. Rates need to be affordable and not go up if any boundary re alignment happens. Totally integrated bike and walk ways, and continue the good work of creating open spaces. Do the linear park all down the Gawler River to link with the National Park on the coast. (An international tourist attraction to bring business to the whole area). More accommodation for tourism. Bigger dog parks. There should be a road around Gawler joining up Main North Road and the Stuart Highway, it could go over the raised dam the GRFMA intends to build on the North Para River. Etc.
- Stop putting yourselves first and start putting the community first. It's not about a different zone it's about different thinking. Ask the people what they want, not just the council members. Gawler needs more money for improvements, you can't just keep raising the rate in the dollar you need to look at the bigger picture. Your one of the smallest councils in SA, time to grow together with another council rather than steal from them. Expand and overhaul.
- Strongly opposed to boundary reform!
- Thank you for allowing public consultation and have our say
- There is nothing in the proposal to benefit the residents of Hewett.
- This boundary form needs to stop now, Hewett absolutely does not want to be apart of Gawler council in any way shape or form, get your greedy hands off!
- This is a rare time that I agree with a council proposal. Very sensible.
- This needs to be broken down as this boundary change is far to wide spread and is causing conflicting interests. I from Gawler belt / Roseworthy do no want a change but the people who are over 20mins away from me up in the Bibaringa/ top of Gawler May have different ideas! With the new road going in Evanston will definitely be there one stop area for all facilities.
- Use rivers as boundary
- While I strongly support the process in principle, I am concerned with: 1. level of service reducing. For example, parks and gardens and playground maintenance. There appears to be a large difference between Hewett and Gawler. 2. Council rates increasing, particularly if service levels were to reduce. 3. The in-fighting occurring in the Gawler Council Chamber. Appears to be a lot of money wasted on personal agendas rather than what's good for the community.
- Yes ToG keep your hands of Hewett!!! Nobody wants your mismanagement tainting our suburb!

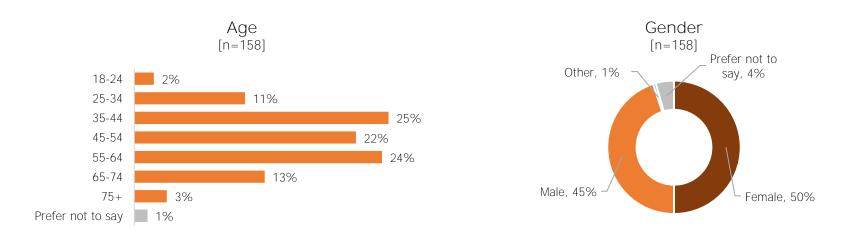
## Community comments: City of Playford

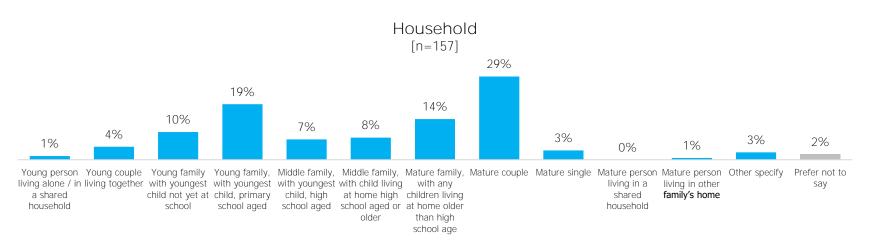


- Gawler council has a chequered history of poor management and I am concerned I will be disadvantaged by the move
- Gawler should review its proposal and if serious needs to propose all councils to realign borders in a state wide approach, don't do this alone.
- There is a need to consider zoning within the reform. We would be entirely within Gawler but with a Hills Face boundary dividing the one property. (Submission to follow).

## Demographics



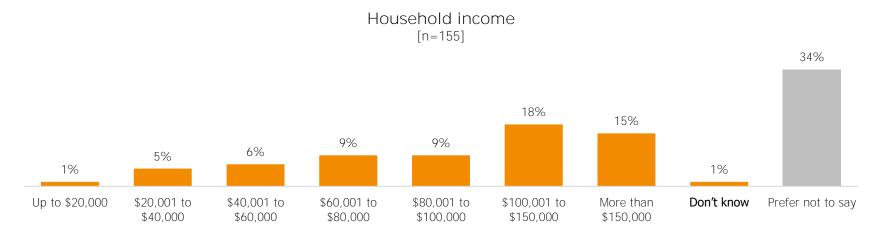




# Demographics









# Appendices

Questionnaire



### **Gawler Boundary Reform Questionnaire**

### **Profiling questions**

In which Council area do you live?

- Town of Gawler
- The Barossa Council
- Light Regional Council
- City of Playford
- Other (specify)

In which suburb do you live?

If the answer to the Council Area question was "Town of Gawler" then the following suburbs should appear for the respondent to select:

- Gawler South Bibaringa - Evanston - Gawler West Evanston Gardens - Hillier Evanston Heights - Kudla - Evanston Park - Reid - Evanston South - Uleybury - Willaston Gawler - Other (specify) Gawer East

If the answer to the Council Area question was "The Barossa Council" then the following suburbs should appear for the respondent to select:

- Concordia
- Kalbeeba
- Other (specify)

If the answer to the Council Area question was "Light Regional Council" then the following suburbs should appear for the respondent to select:

- Gawler Belt
- Hewett

- Reid
- Other (specify)

If the answer to the Council Area question was "City of Playford" then the following suburbs should appear for the respondent to select:

- Bibaringa
- Evanston Park
- Hillier
- Uleybury.
- Other (specify)

If the answer to the Council Area question was "Other (Specify)" then we do not require a suburb selection.

#### Survey Overview

The greater Gawler area is estimated to increase in population from its current size of more than 23,500 to up to 60,000 by 2040. Gawler currently provides facilities and services to an estimated 110,000 people living beyond the Town of Gawler council area.

A change to State Government legislation in January 2019 means Councils are now able to consider boundary realignment to better meet the needs of their communities. Town of Gawler has developed a Boundary Change Proposal and key to moving forward with this Proposal is consultation with our community. It's important for us to understand where people feel connected to, what community means to them and whether they agree with the idea that, from a community, social, economic and environmental perspective, changing Gawler's boundaries just makes good sense.

Council is at the beginning of the Boundary Change process and we want your opinion regarding our Proposal. This survey is seeking your feedback on the types of community connections we share and if, from a community perspective, pursuing boundary adjustments is a good idea.

This short survey is part Council's Community Consultation process regarding Boundary Reform which is open until 5pm Wednesday 7 October 2020.

- What area/community would you say that you and others in your household most associate yourselves with?
  - Gawler
- The Barossa
- Northern Adelaide
- Light Region



- Unable to say / don't know / other
- 2. Where do you go to undertake the following activities? (Show map or list towns)
- Work, paid or volunteer
- Grocery and other food shopping
- Other shopping
- Organised sport / fitness for yourself or for your children
- To access services such as public library, justice of the peace and other community services
- General medical services
- Playgrounds and walking / cycle trails (and other passive recreation)
- Attending or taking your children to childcare / school / other education
- Leisure / entertainment (eg cinema, pub, etc...)
- Food and dining (eg cafes, restaurants, etc...)
- Religious observance (eg church, temple, etc...)
- Community groups, social clubs, etc...
- 3. Given your understanding of how people live, work and play, which of the following geographical areas would you say should be considered to be included within the Town of Gawler council boundary in a revised model?
  Scale: Should be within Town of Gawler council boundary, Should be excluded from Town of Gawler council boundary, neutral / don't know
  - Bibaringa.
  - Concordia
  - Evanston Park
  - Gawler Belt
  - Hewett
  - Hillier
  - Kalbeeba
  - Reid
  - Roseworthy
  - Uleybury,
- Which of the key points in Council's Proposal do you support or oppose?
   Scale: Strongly support, support, neutral / don't know, oppose, strongly oppose

- Boundary reform could realign the footprint of Gawler to include adjacent areas already seen as part of the Gawler community and who already utilise our services and infrastructure
- Areas suggested to be included in Gawler are Concordia Growth Area, Hewett, Kalbeeba, Gawler Belt (portion of), Evanston Park, Reid and Hillier.
- Areas suggested to be removed from Gawler are Bibaringa and Uleybury.
- Suggested changes to boundaries if Council proceeds would be investigated by the Local Government Boundaries Commission (an independent body). Council would fund the investigation as the initiating Council.
- The proposed realignment would allow Council to provide more comprehensive and competitive services to our community in an economically thriving community.
- For each of the key points in Council's Proposal that you supported in Q5: Why do you support this? (specify)
- For each of the key points in Council's Proposal that you opposed in Q5: Why do you oppose this? (specify)
- 7. Do you agree that it would be more efficient for one Council (Town of Gawler) to be responsible for managing the future growth of the greater Gawler Community, as opposed to the existing model that sees three Councils (Gawler, Light Regional and The Barossa) currently sharing that role?

Scale: Strongly agree, agree, neutral / don't know, disagree, strongly disagree

- From what you know or have been told, do you support or oppose Council's Proposal
  to have the South Australian Boundaries Commission further investigate potential
  changes to the Town of Gawler's council boundaries?
   Scale: Strongly support, support, neutral / don't know, oppose, strongly oppose
- For those who support:
   Why do you support Council moving forward with the process?
   (specify)

Don't know

Don't know



### Don't know

For those who oppose:
 Why do you oppose Council moving forward with the process??
 (specify)
 Don't know

11. Do you have any final comments to make in relation to the Boundary Reform and the Town of Gawler's Proposal?

Demographics: Age, gender, household composition, income, employment status

Square Holes

Jason Dunstone [Managing Director] | jason@squareholes.com

Linley Bertram [Project Director] | linley@squareholes.com

Square Holes Pty Ltd 8-10 Regent Street Nth, Adelaide 5000 www.squareholes.com 1800 038 257

Job No.: 200803 Proposal No.: 20061



## **ATTACHMENT 5 WRITTEN SUBMISSIONS SUMMARY - CONSULTATION**

## ATTACHMENT 6 - CALENDAR OF EVENTS - SUPPORTIVE DOCUMENTATION